

# National Environment and Planning Agency

# CORPORATE PLAN 2019 – 2023 AND OPERATIONAL PLAN 2019-2020 Revised September 2019

# **VISION**

"Jamaica's Natural resources are used in a sustainable way and there is broad based understanding of environment, planning and development issues, with extensive participation amongst citizens and a high level of compliance with relevant legislation."

# **MISSION**

"To promote sustainable development by ensuring protection of the environment and orderly development in Jamaica through highly motivated staff performing at the highest standard."

# **MANDATE**

"To manage the natural and built environment to achieve sustainable development."

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#### INTRODUCTION

The National Environment and Planning Agency (NEPA) is an Executive Agency of the Ministry of Economic Growth and Job Creation. NEPA became operational on April 1, 2001.

#### **LEGISLATIVE MANDATE**

NEPA operates under the following Acts:

- Executive Agencies Act (2002)
- Natural Resources Conservation Authority Act (1991)
- Town and Country Planning Act (1957)
- Land Development and Utilization Act (1966)

#### **POLICIES & DEVELOPMENT PLANS**

The work of NEPA is guided by the following policies and plans:

- National Physical Plan
- Jamaica National Environmental Action Plan (JaNEAP) 1999-2002
- Policy for Jamaica's System of Protected Areas 1997
- The National Strategy and Action Plan on Biological Diversity of Jamaica
- Watershed Management Policy (Draft)
- Beach Access and Management Policy (Draft)
- Environmental Management Systems Policy and Strategy (Draft)

- Beach Control Act (1956)
- Watersheds Protection Act (1963)
- Wildlife Protection Act (1945)
- Endangered Species (Protection, Conservation and Regulation of Trade) Act (2000)

- The National Environmental Education Action Plan for Sustainable Development (NEEAPSD)
- Protected Areas System Master Plan: Jamaica 2013-2017

#### ALIGNMENT WITH THE VISION 2030 JAMAICA NATIONAL DEVELOPMENT PLAN AND THE UNITED NATIONS SUSTAINABLE DEVELOPMENT PLAN

The programmes and policies of the Agency are aligned to national and international development goals as follows:

	MAICA NATIONAL MENT PLAN	UNITED NATIONS SUSTAINABLE DEVELOPMENT	MINISTRY'S PRIORITY POLICIES/PROGRAMMES/	NEPA's PRIORITY PROGRAMMES/PROJECTS/
GOALS	NATIONAL OUTCOMES	GOALS	PROJECTS/OBJECTIVES	STRATEGIES
#3 Jamaica's Economy is Prosperous	#8 Enabling Business Environment  #12 Internationally Competitive Industry Structures	#8 Good Jobs and Economic Growth - Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all	Improving the enabling environment through the provision of appropriate policies and legislation geared at achieving objectives.  Improve the environment for financing business, innovation and green growth.	Applications Management Implementation of measures to improve the review and processing of applications towards the control of development, protection of bio-resources and hazardous waste management  Development applications review process streamlined to reduce the processing time for development, environment and planning
#4 Jamaica Has A Healthy Natural Environment	#13 Sustainable Management and Use of Environmental and Natural Resources	#6 Clean Water and Sanitation - Ensure availability and sustainable management of water and sanitation for all #12 Responsible Consumption - Ensure Sustainable Consumption and Production Patterns #14 Life Below Water - Conserve and Sustainably Use the Oceans, Seas and Marine Resources for Sustainable Development	Increase access to Potable water and sewerage services.  Improve the sustainable management of the island's natural resources (land, water, air, shorelines).	applications  Conservation and Protection of Biodiversity; Environmental Management; Pollution Prevention & Control; Watersheds Management Ambient air and recreational and coastal water quality monitoring programmes (to include data collection and analysis, and a tracking mechanism)  Programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss

	MAICA NATIONAL MENT PLAN	UNITED NATIONS SUSTAINABLE DEVELOPMENT	MINISTRY'S PRIORITY POLICIES/PROGRAMMES/	NEPA's PRIORITY PROGRAMMES/PROJECTS/
GOALS	NATIONAL OUTCOMES	GOALS	PROJECTS/OBJECTIVES	STRATEGIES
	#14 Hazard Risk Reduction and Adaptation to Climate Change	#15 Life on Land - Protect, Restore and Promote Sustainable Use of Terrestrial Ecosystems, Sustainably Manage Forests, Combat Desertification, and Halt and Reverse Land Degradation and Halt biodiversity Loss  #13 Climate Action - Take Urgent Action to Combat Climate Change and Its Impacts #15 Life on Land- Protect, Restore and Promote Sustainable Use of Terrestrial Ecosystems, Sustainably Manage Forests, Combat Desertification, and Halt and Reverse Land Degradation and Halt biodiversity Loss	Increase Resilience to Climate Change with focus on the capacity to mitigate risks, stresses and shocks.	Plastic Waste Minimization Project: Enhancing the legislative framework in Jamaica to support the development and implementation of a national sustainable consumption and production programme to reduce marine litter from plastics generated from land-based activities  Project: Enhancing the Resilience of the Agriculture Sector and Coastal Areas to Protect Livelihoods and Improve Food Security – Component 1 Increasing the climate resilience of the North Eastern Coastline  Integrated Management of the Yallahs/ Hope River Watershed Management Area Project Project: (IWEco) Biodiversity Mainstreaming in Coastal Landscapes within the Negril Environmental Protection Area of Jamaica
	#15 Sustainable Urban and Rural Development	#11 Sustainable Cities and Communities - Make Cities and Human Settlement Inclusive, Safe, Resilient and Sustainable	Improve integrated development planning, incorporating spatial planning and management for efficient land use.	Develop and strengthen Development Orders, policies and guidelines to drive the design, development and implementation of resilient and sustainable planning solutions

#### **GOALS AND STRATEGIC OBJECTIVES**

During the 2013/2014 operational year, the Agency completed a Strategic Planning Process, from which a Five Year Strategic Plan for 2014 – 2019 and a Performance Monitoring, Evaluation and Reporting System for the five year period were developed. The development of the Corporate Plan 2018 – 2021 and Operational Plan 2018 – 2019 has been guided by the following three (3) Agency goals and eight (8) strategic objectives that were identified. Both Plans are in alignment with government policies, the Vision 2030 Jamaica National Development Plan, and the United Nations Sustainable Development Goals.

GOAL 1: EFFECTIVE SPATIAL PLANNING AND ENVIRONMENTAL PROTECTION	GOAL 2: AN EFFICIENT FACT-BASED AND RESULTS ORIENTED ORGANISATION	GOAL 3: INCREASED STAKEHOLDER SUPPORT FOR ENVIRONMENTAL PROTECTION AND ORDERLY DEVELOPMENT
STRATEGIC OBJECTIVE 1: To support the continued development of the environment and planning policy and legislative framework	STRATEGIC OBJECTIVE 5: To improve and diversify financial resources for NEPA	STRATEGIC OBJECTIVE 7: To improve customer satisfaction through improved service delivery
STRATEGIC OBJECTIVE 2: To improve compliance with environment and planning laws and guidelines	STRATEGIC OBJECTIVE 6: To build sound performance management systems through strengthened strategic planning and operational processes	STRATEGIC OBJECTIVE 8: To build awareness of, stakeholder participation with, and support for NEPA through targeted communication
STRATEGIC OBJECTIVE 3: To create an effective and efficient spatial planning framework that fosters orderly development and supports sustainable ecosystems management		
STRATEGIC OBJECTIVE 4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced		

#### **CORE FUNCTIONS**

The seven (7) core functions of NEPA are:

- Policy and Program Development Development of national environment and planning policies, legislation/regulations standards, and programmes.
- Application Management Application receipt and processing; recommendation for approval or non-approval of planning applications, and licences and permits for Subdivisions, Beaches, Environmental, Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES), Hazardous waste export, import, or transportation; extending exemptions under the Wild Life Protection Act; provision of pre-application assistance.
- Compliance and Enforcement Management Monitoring of compliance with planning and environmental requirements; responding to compliants; investigating incidents of non-compliance; undertaking enforcement actions and legal proceedings.
- Conservation and Protection Management Management of fauna and flora, habitats, and ecosystems; protected areas management watershed, coastal and marine management; wild fauna and flora protection and rescue and relocation of fauna.
- Environmental Management Pollution prevention and control; pollution monitoring and assessment; investigating and reporting on pollution incidents.
- Spatial Planning Development of a strategic framework for orderly and progressive development of rural and urban areas, as well as for Cays and Accretions within the territorial waters, the preparation of development orders and development plans.
- Public Education and Outreach Corporate communications; documentation management; information/library services; Access to Information (ATI) management; public awareness and outreach initiatives; facilitating public consultations; developing and maintaining partnerships with stakeholders community groups, Non-Governmental Organisations (NGOs) and private companies in support of environmental and planning requirement and education.

#### **KEY SUPPORTING AREAS**

- Corporate Management Finance & Accounting; Facilities Management & Operations
- Human Resource Management and Development
- Information and Communication Technology
- Internal Audit
- Project Management
- Research
- Strategic Management Planning; Performance Monitoring and Evaluation

#### ORGANISATIONAL CORE VALUE

Integrity: We earn our reputation by adhering to the highest ethical standards, conduct and moral principles and at all times act in ways to preserve our integrity.

<u>Accountability:</u> We hold ourselves accountable to the public, accept responsibility for the decisions and actions that we take and will submit ourselves to the scrutiny that attends our decisions and actions.

<u>Justice & Fair-play:</u> In valuing the diversity in human nature and circumstances, we apply the principles of justice and fair-play in all our dealings within and outside the Agency to ensure that equity always prevails.

<u>Customer Service:</u> We acknowledge our role as a provider of services and will always strive to be proactive and responsive in satisfying our customers' expectations.

**Teamwork:** We foster collaboration and teamwork among staff while maintaining individual accountability.

**Health & Safety**: We strive to create and maintain a safe and healthy work environment.

**Empowerment:** We aim to create a learning organisation where all our employees are motivated to achieve excellence, and high levels of performance are recognized and rewarded.

**Respect:** We treat our team members, clients and partners with respect and sensitivity, recognizing the importance of diversity.

<u>Effective internal and external communication:</u> On-going information flow is an important part of our decision making process. We therefore believe that this is hinged on regular communication across all levels of the organisation and with our stakeholders.

**Effective leadership:** We have the authority to lead, the creativity to inspire and the will to foster positive social and environmental change.

<u>Motivated Staff</u>: We are supportive and motivate our staff to achieve and seek effective means to keep productivity, innovation, creativity and hard-work at the centre of our workday.

#### **PRIORITY AREAS AND TARGETS 2019-2020**

#### 1. Spatial Planning

a. Prepare draft concept design and master plan for a section of the Negril Green Island Area ("New Negril")

#### 2. Environmental/Ecosystem Management

- a. Coral fragments populated on nursery units towards the establishment of a coral nursery in a NRCA Protected Area
- b. IWEco Project: Biodiversity Mainstreaming in Coastal Landscapes within the Negril Environmental Protection Area of Jamaica.
  - i. Conduct hydrological, ecological and land tenure assessments of the Negril Great Morass
- c. Conduct an assessment on the impact of development at five sensitive areas in Point (Hanover), Falmouth Bay including Glistening Waters (Trelawny), Bogue Lagoon (St. James), Pear Tree Bottom and Ocho Rios Bay (St. Ann) and prepare intervention strategies to reduce biodiversity loss

#### 3. Policy and Legislative Framework

- a. Plastic Waste Minimization Project: Enhancing the legislative framework in Jamaica to support the development and implementation of a national sustainable consumption and production programme to reduce marine litter from plastics generated from land-based activities
  - i. Develop a National Strategy and Action Plan for Integrated Waste Management
- b. Undertake a comprehensive review of the Natural Resources Conservation (Wastewater & Sludge) Regulations and submit the final review to the MEGJC
- c. Complete a review of the Drafting Instructions for the Protected Area Act and Regulations and submit to the MEGJC

#### 4. Application Management

- a. Implement Jamaica Development Application Portal (JDAP) Public Portal II in NEPA.
- b. Implement ISO 9001:2015 standards towards achieving certification of the application management review process

#### **KEY PERFORMANCE INDICATORS AND TARGETS 2019 - 2020**

- 1. Increase in Policy Promulgation<sup>1</sup> Index
  - Increase in Policy Promulgation Index (PPI) by 2 points
    - Update the Draft National Policy on Sustainable Financing for Wastewater Management and submit to the MEGJC
- 2. Percentage change in number of enforcement instruments issued
  - Ten per cent (10%) increase² in the number of enforcement instruments issued.
- 3. Percentage of Development Order Areas with up-to-date Orders<sup>3</sup>
  - Revise or Draft a new Manchester Parish Development Order, 2015
- 4. Percentage increase in the population<sup>4</sup> of targeted threatened species occurring in the wild
  - Twelve per cent (12%) increase<sup>5</sup> in the number of the Jamaican Iguana released from the Headstart programme
- 5. Number of Watershed Management Units (WMU<sup>6</sup>s) with improved management through the Watershed Area Management Mechanism (WAMM)
  - Component 3: Reconnaissance of Resources
    - Undertake a Rapid Ecological Assessment (REA) in the White River WMU
- 6. Coral Reef Health Index
  - Undertake trend analysis of twenty five (25) coral reef sites
- 7. Improvement in ambient air and water quality in targeted (degraded/ threatened) areas
  - Implement a minor source emissions reduction strategy along the Three Miles to Six Miles corridor in St. Andrew

Corporate Plan 2019-2023 and Operational Plan 2019-2020

- Undertake a comprehensive review of the Natural Resources Conservation Wastewater & Sludge Regulations and submit the final review to the MEGJC
- 8. Percentage of NRCA Protected Areas with an increase in Management Effectiveness Tracking Tool (METT) score
  - N/A (The METT score is calculated every two years and was done during 2018/19)

<sup>&</sup>lt;sup>1</sup>Policy Promulgation Index normally takes into account all the steps involved in policy development from concept paper to promulgation; however, the process involves actions by entities outside the Agency and consequently this KPI will be measured by targets over which NEPA has full control.

<sup>&</sup>lt;sup>2</sup>Base year for percentage increase is 2014/2015.

<sup>&</sup>lt;sup>3</sup> Up-to-date development orders include Draft, Provisional and/or Confirmed Development orders not older than six (6) years. The total number of Development Order Areas is fifteen (15).

<sup>&</sup>lt;sup>4</sup> An absolute count of a species is rarely possible; as such, what is typically done is an assessment to include population surveys in selected areas to determine relative abundance, status of the habitat, use of identification number/marks, or number of animals released in the case of a Headstart programme (Jamaican Iguana).

<sup>&</sup>lt;sup>5</sup> Baseline in 2014/2015 was 250 Jamaican Iguanas released under the Headstart programme.

<sup>&</sup>lt;sup>6</sup>Drainage basin for major rivers defined by topographical characteristics

- 9. Increase in revenues to meet target of achieving forty per cent (40 %)of revenues in accordance with existing regulations
  - Increase in revenue generation of at least five per cent (5%) over 2018/19 earnings<sup>7</sup>.
- 10. Percentage improvement in number of applications processed within stipulated time
  - Process 75%<sup>8</sup> /1,238 development applications within established timelines based on application type
  - Indirect applications processed in 75 days
  - Direct applications processed in 90 days
- 11. NEPA Customer Satisfaction Score
  - NEPA Customer Satisfaction Score of at least 95% maintained
- 12. Increase in the effectiveness of stakeholder engagement and partnerships in planning and environment management
  - Establish or renew one strategic stakeholder partnership
    - o MOU with the Ministry of Education, Youth and Information to implement the NEPA Junior Environment Programme for primary schools

National Environment and Planning Agency

<sup>&</sup>lt;sup>7</sup> Earnings refer to Total NRCA Revenues

<sup>8</sup>The assumption is that 1,650 applications will be received in total by the Agency (this represents a 10% increase over previous years and takes into consideration the regulatory changes). The target is the absolute figure of 1,238 applications processed within established timelines.

Programme/ Project & No.	Strategies	Output	Performance Indicators	Target & Cost 2019/20	Target & Cost 2020/21	Target & Cost 2021/22	Target & Cost 2022/23	
	MAJOR PROGRAMMES							
and Development	Develop and strengthen policies and guidelines to drive the design, development and implementation of resilient and sustainable planning	National planning and development framework updated	Draft concept design and master plan prepared for sections of four (4) Local Planning Areas by March 2023	Prepare draft concept design and master plan for a section of the Negril Green Island Area - "New Negril" (Priority)	Prepare draft local area plan/ master plan for Half Way Tree Local Planning Area	Prepare draft local area plan/ master plan for New Kingston Local Planning Area	Prepare draft local area plan/ master plan for Cross Roads Local Planning Area	
	solutions	e planning	Development Order for Manchester, Trelawny & Portland revised or drafted by March 2023	Revise or draft a new Manchester Parish Development Order, 2015 (KPI #3)	Revise or Draft a new Trelawny Parish Development Order, 2015	Revise or draft a new Negril and Green Island Area Development Order, 2015	Revise or draft a new Portland Parish Development Order, 2015	
					Submit draft St. Ann Development Order to CPC for review	Submit draft Manchester Development Order to CPC for review	Submit draft Trelawny Parish Development Order to CPC for review	
		National planning and development framework updated	Settlement boundaries delineated within nine (9) selected parishes by 2023	Delineate settlement boundaries within Manchester and Hanover	Delineate settlement boundaries within St. James and Trelawny	Delineate settlement boundaries within St. Ann, St. Mary and Portland	Delineate settlement boundaries within St. Catherine and St. Thomas	
Policy and Legislation	Align the Agency's policies and legislative agenda with key national priorities, regional and international agreements in collaboration with the parent Ministry and stakeholders	Legislation, Regulations and guidelines completed	Draft National Policy on Sustainable Financing for Wastewater Management finalised and submitted to the MEGJC by the end of March 2020	Update the Draft National Policy on Sustainable Financing for Wastewater Management and submit to the MEGJC (KPI #1)	NOT FINALISED	NOT FINALISED	NOT FINALISED	

Programme/ Project & No.	Strategies	Output	Performance Indicators	Target & Cost 2019/20	Target & Cost 2020/21	Target & Cost 2021/22	Target & Cost 2022/23
		Actions to ratify the Nagoya Protocol for Access and Benefit Sharing (MTF)	Legislation, regulations and position papers prepared to address environmental and planning issues	NO TARGET	Execute actions to ratify the Nagoya Protocol for Access and Benefit Sharing (Strengthening the Policy and Legislative and Institutional Frameworks in Jamaica to Effectively Implement the Nagoya Protocol Project)	Execute actions to ratify the Nagoya Protocol for Access and Benefit Sharing (Strengthening the Policy and Legislative and Institutional Frameworks in Jamaica to Effectively Implement the Nagoya Protocol Project)	Not finalised
		Drafting Instructions for the Watersheds Protection Act	Drafting Instructions prepared for select legislations by March 2023	Prepare Drafting Instructions for the Watersheds Protection Act and submit to the MEGJC	Not finalised	Not finalised	Not finalised
		Review of the Drafting Instructions for the Protected Area Act and Regulations	Review of the Drafting Instructions for the Protected Area Act and Regulations completed by March 2020	Complete a review of the Drafting Instructions for the Protected Area Act and Regulations and submit to the MEGJC	Not finalised	Not finalised	Not finalised
		Natural Resources Conservation Wastewater & Sludge Regulations amended	Amendments to the Natural Resources Conservation Wastewater & Sludge Regulations finalised by March 2021	Undertake a comprehensive review of the Natural Resources Conservation Wastewater & Sludge Regulations (KPI 7)	Finalize Amendments to the Wastewater & Sludge Regulations	NO TARGET	NO TARGET
Environmental Management	Support sustainable ecosystems management through the implementation of pollution prevention and control initiatives.	Minor Source Emissions Reduction Strategy designed and implemented for selected sections of the Kingston Metropolitan Area	Minor Source Emissions Reduction Strategy designed and implemented for selected sections of the Kingston Metropolitan Area by March 2023	Implement a minor source emissions reduction strategy along the Three Miles to Six Miles corridor in St. Andrew (KPI #7)	Design and implement a minor emissions reduction strategy for the East Kingston Rockfort Area	Implement a minor source emissions reduction strategy for the East Kingston Rockfort Area	Implement a minor source emissions reduction strategy for the East Kingston Rockfort Area

Programme/ Project & No.	Strategies	Output	Performance Indicators	Target & Cost 2019/20	Target & Cost 2020/21	Target & Cost 2021/22	Target & Cost 2022/23
Environmental Management		Air Quality Index	Air Quality Index established in a specific zone by March 2023	Develop Implementation plan and funding proposal for Air Quality Index in a specific zone	NO TARGET	NO TARGET	Establish Air Quality Index in a specific zone.
		Business entities achieve green status	Green Business Jamaica pilot programme implemented in selected sectors and companies by March 2023	Implement Green Business Jamaica pilot programme in selected sectors and companies	Implement Green Business Jamaica programme in selected sectors and companies	Implement Green Business Jamaica programme in selected sectors and companies	Implement Green Business Jamaica programme in selected sectors and companies
Conservation and Protection	Support sustainable ecosystems management through the implementation of a conservation and restoration programme	Coral reef and wetland (mangrove) conservation and restoration programme implemented	Develop and implement coral reef and wetland (mangrove) conservation and protection programme by March 2023	Undertake trend analysis of twenty five (25) coral reef sites (KPI #6)  Develop coral reef and wetland (mangrove) conservation and protection programme	Establish one coral nursery in a NRCA Protected Area  Outplanting of coral to artificial reef structures in designated areas within Palisadoes- Port Royal Protected Area (P-PRPA)	Outplanting of coral to artificial reef structures in designated areas within P-PRPA	Establish protected status for designated wetland area
				Finalise description for protection designation of Winns Morass – Oyster Bay Falmouth	Tree Preservation Order for Winns Morass – Oyster Bay Falmouth	NO TARGET	NO TARGET
		Watershed management initiatives implemented	Components of the Watershed Area Management Mechanism (WAMM) implemented in select Watershed Management Units (WMUs) by March 2023	Component 3: Reconnaissance of Resources - Undertake a Rapid Ecological Assessment (REA) in the White River WMU (KPI #5)	NOT FINALISED	NOT FINALISED	NOT FINALISED
				Component 8: Developing Sustainable Livelihoods			

Programme/ Project & No.	Strategies	Output	Performance Indicators	Target & Cost 2019/20	Target & Cost 2020/21	Target & Cost 2021/22	Target & Cost 2022/23
				- Undertake one (1) Farmer Field School in one (1) selected community in the Swift River WMU			
		Management Plan for Black River	Management Plan for proposed Black River Protected Area prepared and implemented by March 2023	Submit recommendation to MEJGC regarding the designation of Black River as a protected area	Finalize Management Plan for Black River	Implement Management Plan for Black River	Implement Management Plan for Black River
		Management Plan for Pedro Cays and Surrounding Waters	Management Plan for Pedro Cays and Surrounding Waters revised and finalised by March 2023	NO TARGET	NO TARGET	Revise management Plan for Pedro Cays and Surrounding Waters	Finalize Management Plan for Pedro Cays and Surrounding Waters
		Report on activities implemented in the Great Goat Island	Report on activities implemented in the Great Goat Island prepared by March 2023	Prepare Final Great Goat Island Management Plan	Implement components of Great Goat Island Management Plan.	Implement components of Great Goat Island Management Plan.	Implement components of Great Goat Island Management Plan
		Final Great Goat Island Management Plan	Final Great Goat Island Management Plan prepared by March 2020		Report on activities implemented in the Great Goat Island	Report on activities implemented in the Great Goat Island	Report on activities implemented in the Great Goat Island
		State of the Environment Report 2020	State of the Environment Report 2020 prepared by March 2022	NO TARGET	NO TARGET	Prepare State of the Environment Report 2020	NO TARGET
Conservation and Protection	Support sustainable ecosystems management through the implementation of pollution prevention and control mechanisms	Recreational and coastal water quality monitoring programme including database and tracking mechanism.	Recreational and coastal water quality monitoring programme (to include data collection and analysis, and a tracking mechanism) implemented by March 2020	Implement recreational and coastal water quality monitoring programme for Discovery Bay (to include data collection and analysis, and a tracking mechanism)	NOT FINALISED	NOT FINALISED	NOT FINALISED

Programme/ Project & No.	Strategies	Output	Performance Indicators	Target & Cost 2019/20	Target & Cost 2020/21	Target & Cost 2021/22	Target & Cost 2022/23
	Implement a national programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss	Report on the protection of Jamaican Iguana through the Headstart programme	Percentage increase in the number of the Jamaican Iguana released from the Headstart programme by March 2020	Twelve per cent (12%) <sup>9</sup> increase in the number of the Jamaican Iguana released from the Headstart programme.  (KPI #4)	NOT FINALISED	NOT FINALISED	NOT FINALISED
Applications Management	Implement measures to improve the review and processing of applications towards the control of development, protection of bio-resources and hazardous waste management	1,238 development applications processed <sup>10</sup> within the 2019 – 2020 fiscal year	75%/1,238 development applications processed within established timelines based on application type <sup>11</sup> - Indirect applications processed in 75 days - Direct applications processed in 90 days	Process 75% <sup>12</sup> /1,238 development applications within established timelines based on application type - Indirect applications processed in 75 days - Direct applications processed in 90 days (KPI #10)	NOT FINALISED	NOT FINALISED	NOT FINALISED
	Streamline the process and reduce the processing time for development, environment and planning applications	Jamaica Development Application Portal (JDAP) Public Portal 11 implemented	JDAP Public Portal 11 implemented in NEPA by March 2020	Implement JDAP Public Portal II in NEPA (Priority)	NO TARGET	NO TARGET	NO TARGET
Compliance & Enforcement	Implement initiatives to improve enforcement of and compliance with the environment and planning	Enforcement Instrument Issued	Percentage increase in the number of enforcement instruments issued by end of March 2020	Ten per cent (10%) increase <sup>13</sup> in the number of enforcement instruments issued <b>(KPI #2)</b>	NOT FINALISED	NOT FINALISED	NOT FINALISED

<sup>&</sup>lt;sup>9</sup>Percentage increase over the baseline count of 250 Jamaican iguanas released under the Headstart Programme

<sup>10</sup> Processed includes applications for which a technical review has been completed and a determination has been made with respect to withdrawal, closure or delisting or where a recommendation has been made to the relevant committees and/or authorities.

<sup>1175%/1238</sup> applications processed within 75 to 90 days of entering the Agency within stipulated timelines based on application type.

<sup>\*\*\*</sup>Definitions of indirect and direct applications:

<sup>•</sup> Indirect applications are defined as applications for which recommendations are provided by the National Environment and Planning Agency to the municipal corporations, the Portmore Municipality and the Negril Green Island Area Local Planning Authority.

These include Subdivisions (less than 10 lots), Subdivisions (10 lots and over) and Planning (Non-TCPA) – 75 days

Direct applications are defined as applications on which the final determination/decision/recommendation is made by the National Environment and Planning Agency, Natural Resources Conservation Authority and the Town and Country Planning Authority. These include Environmental Permits, Environmental Licences, Beach Licences, Planning (TCPA) and Enquiries – 90 days

<sup>&</sup>lt;sup>12</sup>The assumption is that 1,650 applications will be received in total by the Agency (this represents a 10% increase over previous years and takes into consideration the regulatory changes)

<sup>&</sup>lt;sup>13</sup>Over baseline figure for 2014-2015 operational year. Target of 1,164 enforcement instruments to be issued.

Programme/ Project & No.	Strategies	Output	Performance Indicators	Target & Cost 2019/20	Target & Cost 2020/21	Target & Cost 2021/22	Target & Cost 2022/23
	laws and guidelines within the country						
Revenue Generation	Develop and implement initiatives to generate income that complies with legislative obligations as a Type B Executive Agency14 under the Executive Agency Act (2001)	Revenue generation plan prepared and implemented	Percentage Increase in revenues to meet target of achieving 40 per cent of revenues in accordance with existing regulations by March 2020	Increase in revenue generation of at least 5% over 2018/19 earnings <sup>15</sup> (KPI #9)	NOT FINALISED	NOT FINALISED	NOT FINALISED
Strengthening Operational Processes ISO 9001:2015 Certification	Develop and implement measures to support the quality management programme for the application review process as required under the ISO 9001: 2015 certification	ISO 9001:2015 certification of the Applications Management Process	Application management system for Beach Licences(BL), Environmental Licences (EL) and Environmental Permits(EP) certified to ISO 9001:2015 standard by March 2020	ISO 9001:2015 Certification of the Application management system for Beach Licences(BL), Environmental Licences (EL) and Environmental Permits (EP)	NO TARGET	NO TARGET	NO TARGET
Customer Satisfaction	Adopt innovative approaches toward improved customer satisfaction	Report on the Customer Satisfaction survey 2019 prepared	Customer Satisfaction survey administered and report prepared by the end of March 2020	NEPA Customer Satisfaction Score of at least 95% maintained (KPI #11)	NOT FINALISED	NOT FINALISED	NOT FINALISED
Stakeholder Partnerships	Build stakeholder partnerships to Increase awareness and enable active participation in national environment and planning issues	Awareness of national environment and planning issues at the primary school level	NEPA Junior Environment Programme for primary schools implemented in collaboration with the Ministry of Education, Youth and Information by March 2020	MOU with the Ministry of Education, Youth and Information to implement the NEPA Junior Environment Programme for primary schools (KPI #12)	NOT FINALISED	NOT FINALISED	NOT FINALISED

<sup>&</sup>lt;sup>14</sup>The Agency is required to generate between 40-90% as a Type B Executive Agency

<sup>&</sup>lt;sup>15</sup>Earnings refer to Total NRCA Revenues

Programme/ Project & No.	Strategies	Output	Performance Indicators	Target & Cost 2019/20	Target & Cost 2020/21	Target & Cost 2021/22	Target & Cost 2022/23
			MAJOR PF	ROJECTS			
Project # 9429 HCFC Phase-Out Management Plan Supporting Environmental Management programme	Support sustainable ecosystems management through the implementation of pollution prevention and control initiatives.	Import levels of HCFC maintained	Import levels of HCFCs maintained at or below 241.41 metric tonnes up to 1 January 2020 <sup>16</sup> and at or below 174.35 metric tonnes to 1 January 2025	Maintain import levels of HCFCs at or below 241.41 metric tonnes up to 1 January 2020 and at or below 174.35 metric tonnes	Maintain import levels of HCFCs at or below 174.35 metric tonnes up to 1 January 2025	Maintain import levels of HCFCs at or below 174.35 metric tonnes up to 1 January 2025	Maintain import levels of HCFCs at or below 174.35 metric tonnes up to 1 January 2025
Project #9408 Integrated Management of the Yallahs/ Hope River Watershed Management Area  Supporting Biodiversity and Ecosystems Conservation and Protection programme	Promote the sustainable management and use of marine, coastal and terrestrial ecosystems through private sector and community engagement	A comprehensive integrated, cross-sectoral programme developed and implemented to improve the state of marine, coastal and terrestrial ecosystems and selected coastal ecosystems	Six (6) initiatives under Components 3, 4 & 8 of the Watersheds Area Management Mechanism (WAMM) implemented in the Yallahs River and Hope River WMUs by September 2019 (end of project)	Component 3: Reconnaissance of Resources  Conduct a Socioeconomic and socio cultural Assessment of the Yallahs River and Hope River WMUs  Conduct an Ecological Assessment of the Yallahs River and Hoper River WMUs	NO TARGET	NO TARGET	NO TARGET
				Component 4: Capacity Building Through Training  • Assessment and training to strengthen four (4) selected communities in the Yallahs River (2) and Hope River (2) WMUs	NO TARGET	NO TARGET	NO TARGET

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<sup>&</sup>lt;sup>16</sup> In accordance with the Montreal Protocol

Programme/ Project & No.	Strategies	Output	Performance Indicators	Target & Cost 2019/20	Target & Cost 2020/21	Target & Cost 2021/22	Target & Cost 2022/23
				Conduct a Biomonitoring     Training Exercise     targeting farmers from     PES delineated priority     sites in the Yallahs River     and Hoper River WMUs			
				Component 8: Developing Sustainable Livelihoods  Undertake Farmer Field Schools in 4 communities in the Yallahs River and Hope River WMUs  Provide agricultural materials to farmers in four (4) communities in the Yallahs River and Hope River WMUs	NO TARGET	NO TARGET	NO TARGET
		Payment for Ecosystem Services (PES) Operations Manual developed and operationalised	PES Scheme designed by October 2019	Complete diagnostic and design phases of the PES Scheme	NO TARGET	NO TARGET	NO TARGET
Project #9505 (IWEco) Biodiversity Mainstreaming in Coastal Landscapes within the Negril Environmental Protection Area of Jamaica Supporting Biodiversity and Ecosystems Conservation and	Implement mechanisms for improved management of natural resources including water resources, coastal resources, land degradation and deforestation	Elements of biodiversity of the Negril Great Morass restored  Initiatives for the improvement of the management of the Negril Environmental Protection Area (EPA) implemented  Integration of the UAV programme within the GIS decision support system of the Agency	Components of the IWEco project implemented by March 2023	<ul> <li>Conduct Knowledge,         Attitudes, Practices and         Behaviour (KAPB) Study</li> <li>Conduct hydrological,         ecological and land         tenure assessments of         the Negril Great Morass         (Priority)</li> <li>Conduct Height and         Density study</li> <li>Develop Marketing and         Management Plan for</li> </ul>	<ul> <li>Implement         Unmanned Aerial         Vehicle (UAV/Drone)         programme</li> <li>Application of         hydrological and         ecological solutions         for the Negril Great         Morass</li> <li>Implementation of         Green Business         initiative</li> </ul>	<ul> <li>Implement         Unmanned Aerial         Vehicle         (UAV/Drone)         programme</li> <li>Implementation of         Green Business         initiative</li> <li>Implementation of         Green Business         initiative</li> <li>Implementation of         Green Business         initiative</li> <li>Implement         sustainable farming</li> </ul>	<ul> <li>Implement         Unmanned Aerial         Vehicle         (UAV/Drone)         programme</li> <li>Implementation         of Green         Business         initiative</li> <li>Implementation         of Green         Business         initiative</li> </ul>

Programme/	Strategies	Output	Performance Indicators	Target & Cost	Target & Cost	Target & Cost	Target & Cost
Project & No.				2019/20	2020/21	2021/22	2022/23
Protection				the Negril Royal Palm	<ul> <li>Implement</li> </ul>	practices and	<ul> <li>Implement</li> </ul>
programme		Capacity building and		Reserve	sustainable farming	alternative	sustainable
		awareness programme on			practices and	livelihood	farming practices
		improved land use and			alternative livelihood		and alternative
		ecosystem service-					livelihood
		sensitive agronomic					
<b>5</b> • • • •		practices implemented				NO 748057	NO TABLET
Project #	Promote the sustainable	Regulatory Impact	Components of the Plastic	Second draft of Regulatory	Regulatory Impact	NO TARGET	NO TARGET
Plastic Waste	management and use of	Assessment on plastics	Waste Minimization project	Impact Assessment	Assessment on plastics		
Minimization	marine, coastal and	including Styrofoam conducted	implemented by March 2021	First draft of Green	including Styrofoam		
Project:	terrestrial ecosystems	conducted			Green Investment		
Enhancing the		Green Investment		Economy Investment Strategy and Action Plan	Strategy and Sustainable		
legislative		Strategy and Sustainable		Strategy and Action Plan	Consumption and		
framework in		Consumption and		Pilot SCP/Go Green	Production Action Plan		
Jamaica to support		Production Action Plan		programmes with five (5)	Troduction Action Flan		
the development and		Prepared		private sector entities			
implementation of a		1 repared		private sector critices			
national sustainable		Pilot SCP/Go Green		Implement Green Business			
consumption and		programmes		Certification programme in			
production		implemented within five		selected sectors and			
programme to		(5) private sector, five (5)		companies			
reduce marine litter		Ministries, Departments					
from plastics		and Agencies, and one					
generated from		community including the					
land-based activities		Green Business Jamaica					
		pilot programme					
		implemented in selected					)
		sectors and companies					
1							

# NATIONAL ENVIRONMENT AND PLANNING AGENCY

# ONE YEAR OPERATIONAL PLAN 2019 – 2020

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets a	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
Project # 9548	SO 1: To support	Review/Develop/	Second draft of the	Second draft of	NO TARGET	NO TARGET	Prepare inception	prepare second draft
Plastic Waste	the continued	Implement policies,	Regulatory Impact	Regulatory Impact			report for the	of the Regulatory
Minimization	development of	legislation, regulations,	Assessment (RIA) on	Assessment completed			Regulatory Impact	Impact Assessment
project:	the Environment	guidelines for the	plastics, including	by March 31, 2020			Assessment on	on plastics including
Enhancing the	and Planning Policy	efficient management	Styrofoam and the				plastics including	Styrofoam
legislative	and legislative	of the natural and built	economic and social				Styrofoam	
framework in	framework	environment	short, medium and					
Jamaica to			long-term impacts					
support the			completed					
development and			First draft of the Green	First draft of Green	NO TARGET	NO TARGET	Prepare Inception	Prepare first draft of
implementation			Economy Investment	Economy Investment			report for the Green	the Green Economy
of a national			Strategy and Action	Strategy and Action			Economy Investment	Investment Strategy
sustainable			Plan completed	Plan completed by			Strategy and Action	and Action Plan
consumption and				March 31, 2020.			Plan	
production								
programme to								
reduce marine								
litter from plastics								
generated from								
land-based								
activities								

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets a	nd Costs by Quarter	Fourth Quarter Jan March Cost \$  Submit Final Review to the MEGJC  Update the Draft National Policy on Sustainable Financing for Wastewater Management and
Programme/ Project Initiative & Budget No.	Objectives			Measures/ Output Indicators	First Quarter April – June Cost \$	Second Quarter July - Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Jan March
Budget No.	SO 1: To support the continued development of the Environment and Planning Policy and legislative framework	Review/Develop/ Implement policies, legislation, regulations, guidelines for the efficient management of the natural and built environment	Comprehensive Review of the Natural Resources Conservation (Wastewater and Sludge) Regulations (WWSR)	Comprehensive review of the Natural Resources Conservation (Wastewater and Sludge) Regulations undertaken and final review submitted to the MEGJC by the end of March 2020 (KPI 7, Priority)	NO TARGET	Conduct three (3) stakeholder consultations on the Preliminary Draft review of the WWSR	Update Preliminary Draft review of the WWSR based on feedback and comments from stakeholder consultations and circulate to PAFEN	
			Updated Draft National Policy on Sustainable Financing for Wastewater Management	Draft National Policy on Sustainable Financing for Wastewater Management updated and submit to the MEGJC by the end of March 2020 (KPI 1)	NO TARGET	NO TARGET	NO TARGET	National Policy on Sustainable Financing for Wastewater
National Land Use and development planning that guides physical development and optimizes scarce land resources	SO3: To create an effective and efficient spatial planning framework that fosters orderly development and supports sustainable	Percentage of island covered with local area / master plans	Draft concept design and master plan for a section of the Negril Green Island Area	Draft concept design and master plan for a section of the Negril Green Island Area ("New Negril") prepared by the end of September 2019 (Priority)	Recruit specialized skillset (Architect, GIS 3D Specialist/ Technician, Urban Planner etc.)  Prepare draft Sector Plans and existing land use maps	Prepare draft 3D Visuals of Master Plan Review Sector Plans and 3D Visuals of Master Plan Prepare Proposed Density Map &	NO TARGET	NO TARGET

National Environment and Planning Agency

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets a	nd Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative & Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
	ecosystems				Conduct Stakeholder	Proposed Land Use		
	management				Consultation	Maps (Manual Copy)		
						Conduct Stakeholder		
						Consultations		
						Finalized Sector Plans,		
						3D Visuals of Master		
						Plan, Proposed Land		
						Use Maps and		
						Proposed Density Map		
						Compile and edit Draft		
						Negril Master Plan		
						Document		
National Land	SO3: To create an	Increase Percentage of	Revised Manchester	Revised or new draft	Conduct	Undertake land use	Prepare Draft	Finalize 8 local area
Use and	effective and	Development Order	Development Order	Manchester	Reconnaissance Survey	survey in 5 LPAs	Statements, Sectoral	plans; digital copy of
development	efficient spatial	Areas with up-to-date		Development Order	in 10 LPAs		Objectives and	proposed zoning
planning that	planning	Orders <sup>17</sup>		prepared by the end of		Conduct stakeholder	Policies	maps for 8 LPAs; and
guides physical	framework that			March 2020 (KPI #3)	Prepare	consultation		digital copy of
development and	fosters orderly				Reconnaissance Survey		Preparation of 7	proposed Density
optimizes scarce	development and				Reports for 10 LPAs	Land use Data Entry	draft Background	maps for 8 LPAs
land resources	supports					for 5 LPAs	Study Papers	
	sustainable				Complete demography			Conduct stakeholder
					information and			consultation

<sup>&</sup>lt;sup>17</sup> Up-to-date development orders include Draft, Provisional and/or Confirmed Development orders not older than six (6) years. The total number of Development Order Areas is fifteen (15).

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
	ecosystems				preliminary boundary		Prepare existing	
	management				descriptions for (8)		digital land use map	Complete revisions,
					local planning areas		for 8LPAs; 8 draft	edit and compile draf
					(LPAs)/growth centres		local area plans; proposed draft	Development Order for Manchester
					Conduct stakeholder		zoning maps for 8	
					consultation		LPAs; and draft	
							Density maps for 8	
					Prepare Citations,		LPAs	
					Interpretations and			
					General Regulations		Land use Data Entry	
							for 5 LPAs	
					Recruit and train staff			
					for land use survey		Finalize Statements ,	
							Sectoral Objectives,	
					Undertake land use		and Policies	
					survey in 3 LPAs			
							Prepare Appendices	
							Conduct stakeholder	
							consultation	

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets a	nd Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative & Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
	SO3: To create an effective and efficient spatial planning framework that fosters orderly development and supports	Develop and or review /strengthen policies and guidelines to drive the design, development and implementation of resilient and sustainable planning	Settlement Boundaries within Manchester Hanover delineated	Settlement Boundaries within Manchester and Hanover delineated by March 2020	Formulate Methodology and conduct research on settlements in Manchester and Hanover.	Conduct reconnaissance survey and research on settlements in Manchester and Hanover and conduct stakeholder consultation	Conduct surveys, prepare preliminary settlement boundary maps for Manchester and Hanover and conduct stakeholder consultation	Complete delineation of settlement boundaries for Manchester and Hanover
	sustainable ecosystems management	solutions	Draft Background Paper on Rainwater Harvesting Systems in Manchester prepared	Draft Background Paper on Rainwater Harvesting Systems in Manchester prepared by the end of March 2020	Research and prepare existing situation component of the Background Paper on Rainwater Harvesting Systems in Manchester	Prepare Situational and Spatial Analysis component	Prepare Situational Analysis and Preliminary Recommendations	Finalize Draft Background Paper on Rainwater Harvesting Systems in Manchester
			Discussion Paper and Draft Planning Policy Guidelines on Entertainment Zones/Facilities in 2 Parishes prepared	Discussion Paper and Draft Planning Policy Guidelines on Entertainment Zones/Facilities in 2 parishes prepared by the end of March 2020	Prepare methodology and conduct research on existing entertainment zones/ facilities in 2 parishes.	Conduct surveys entertainment zones/facilities in 2 parishes and stakeholder consultation	Prepare analysis and draft discussion paper on entertainment zones/facilities in 2 parishes and conduct stakeholder consultation	Conduct stakeholder consultation as required  Prepare Draft Planning Policy Guidelines prepared on entertainment zones/facilities in 2 parishes and submit to Forward Planning Committee of the TCPA.

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
	SO2: To improve	Implement initiatives to	Enforcement and	Enforcement Initiative	Conduct monitoring	Conduct monitoring	Conduct monitoring	Conduct monitoring
	compliance with	improve enforcement of	compliance initiatives	pursuant to the	activities for 5 facilities			
	environmental	and compliance with the	implemented	NRCA(Plastic Packaging	and take enforcement	and take enforcement	and take enforcement	and take enforcement
	and planning laws	environment and		Materials Prohibition)	action where required	action where required	action where required	action where required
	and guidelines	planning laws and		Order, 2018 undertaken				
		guidelines within the		in 20 facilities by end of				
		country		March 2020				
			Enforcement	Ten per cent (10%)	450 enforcement	250 enforcement	232 enforcement	232enforcement
			Instrument Issued	increase <sup>18</sup> in the number	instruments issued.	instruments issued.	instruments issued.	instruments issued.
				of enforcement				
				instruments issued by				
				end of March 2020				
				(KPI 2)				
				(1,164 enforcement				
			D 11 /11 /	instruments issued)	0 1 1010	0 1 1570	0 1 1576	0 1 1550
			Permits/Licences/	1,968 Permit/Licences	Conduct 240 post	Conduct 576 post	Conduct 576 post	Conduct 576 post
			Planning Approval	Planning Approvals	permit/licence/plannin	permit/licence/plannin	permit/licence/plannin	permit/licence/plannin
			Monitoring with	Monitored and	g/approvals monitoring	g/approvals monitoring	g/approvals monitoring	g/approvals monitoring
			compliance status	compliance status	visits including to	visits including to	visits including to	visits including to
			report generated.	reports completed by end of March 2020.	facilities on the SML and take enforcement			
				end of March 2020.				
					action where required.	action where required	action where required	action where required

<sup>&</sup>lt;sup>18</sup>Over baseline figure for 2014-2015 operational year.

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
	SO2: To improve compliance with environmental and planning laws and guidelines	Implement measures to improve the review and processing of applications towards the control of development, protection of bio-resources and hazardous waste management	1,238 development applications processed 19 within the 2019 – 2020 fiscal year	75%/1,238 development applications processed within established timelines based on application type <sup>20</sup> - Indirect applications processed in 75 days - Direct applications processed in 90 days (KPI 10)	372 development applications processed within established timelines based on application type	372 development applications processed within established timelines based on application type	247 development applications processed within established timelines based on application type	247 development applications processed within established timelines based on application type

<sup>&</sup>lt;sup>19</sup> Processed includes applications for which a technical review has been completed and a determination has been made with respect to withdrawal, closure or delisting or where a recommendation has been made to the relevant committees and/or authorities. <sup>20</sup>75%/1238 applications processed within 75 to 90 days of entering the Agency within stipulated timelines based on application type.

<sup>\*\*\*</sup>Definitions of indirect and direct applications:

<sup>•</sup> Indirect applications are defined as applications for which recommendations are provided by the National Environment and Planning Agency to the municipal corporations, the Portmore Municipality and the Negril Green Island Area Local Planning Authority.

These include Subdivisions (less than 10 lots), Subdivisions (10 lots and over) and Planning (Non-TCPA) – 75 days

<sup>•</sup> Direct applications are defined as applications on which the final determination/decision/recommendation is made by the National Environment and Planning Agency, Natural Resources Conservation Authority and the Town and Country Planning Authority. These include Environmental Permits, Environmental Licences, Beach Licences, Planning (TCPA) and Enquiries – 90 days

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
			Client Response Letters/Technical Information Documents Issued in keeping with the Agency's standards and policies	<ul> <li>2198 (89%) development proposals processed in stipulated timelines:         <ul> <li>14 working days of pre-consultation meeting or date of submission of the Development Brief</li> </ul> </li> <li>20 working days from facilitation meeting</li> </ul>	Process 25 development proposals in stipulated timelines • 14 working days of pre-consultation meeting or date of submission of the Development Brief 20 working days from facilitation meeting	Process 25 development proposals in stipulated timelines:  14 working days of pre-consultation meeting or date of submission of the Development Brief 20 working days from facilitation meeting	Process 24 development proposals in stipulated timelines:  14 working days of pre-consultation meeting or date of submission of the Development Brief 20 working days from facilitation meeting	Process 24 development proposals in stipulated timelines:  14 working days of pre-consultation meeting or date of submission of the Development Brief 20 working days from facilitation meeting
			Export & Transit Permits / Refusal letters for trans-boundary movement of hazardous wastes prepared	Applications for transit and export of hazardous wastes processed in 60 non-continuous days  Permits /refusal letters prepared within 5 days of receipt of decision from the Hazardous Wastes Applications Review Committee	Process Permit Applications received for export/transit of hazardous wastes  Prepare permits or refusal letters for transit or export of hazardous waste	Process Permit Applications received for export/transit of hazardous wastes  Prepare permits or refusal letters for transit or export of hazardous waste	Process Permit Applications received for export/transit of hazardous wastes  Prepare permits or refusal letters for transit or export of hazardous waste	Process Permit Applications received for export/transit of hazardous wastes  Prepare permits or refusal letters for transit or export of hazardous waste

<sup>&</sup>lt;sup>21</sup> It is assumed that a total of 110 development proposals will be submitted for 2019-20FY. \*\*\*Definitions of Pre-Consultation and Facilitation for Development Proposals. Pre-consultation- Technical review of development proposals conducted through Internal meetings held with clients with expertise from other review/GOJ entities

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative & Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
	SO2: To improve compliance with environmental	Implement measures to improve the review and processing of	CITES Applications processed and permits prepared	75% of CITES Applications processed within 90 days	Process CITES applications and prepare permits	Process CITES applications and prepare permits	Process CITES applications and prepare permits	Process CITES applications and prepare permits
	and planning laws and guidelines	applications towards the control of development, protection of bio-resources and hazardous waste management	Air Quality Applications Processed and Licences prepared	Air quality applications received <sup>22</sup> processed within 90 days	Process two (2) applications within 90 days	Process two (2) applications within 90 days	Process two (2) applications within 90 days	Process two (2) applications within 90 days
		Implement initiatives to improve enforcement of and compliance with the environment and planning laws and	Draft revised Jamaica Ambient Air Quality Standards	Draft revised Jamaica Ambient Air Quality Standards prepared by March 2020	NO TARGET	Review the Jamaica Ambient Air Quality Standards, 1996 (50% completed)	Review the Jamaica Ambient Air Quality Standards, 1996 (100% completed)	Prepare Draft revised Jamaica Ambient Air Quality Standards
		guidelines within the country	Proposal for the review and revision of Air Quality Regulations, 2006	Proposal for the review and revision of Air Quality Regulations, 2006 prepared by the end of September 2019	NO TARGET	Develop proposal for the review and revision of Air Quality Regulations, 2006	NO TARGET	NO TARGET
		Support sustainable ecosystems management through the implementation of	Quarterly wastewater quality trend analysis reports on high risks facilities.	Quarterly monitoring, assessment and trend analysis report for wastewater quality in twenty high risk	Monitor, collate data and conduct trend analysis.	Monitor, collate data and conduct trend analysis.	Monitor, collate data and conduct trend analysis.	Monitor, collate data and conduct trend analysis.

<sup>&</sup>lt;sup>22</sup>Assumption that eight (8) applications will be received during the FY

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
		pollution prevention and		facilities <sup>23</sup> in the bauxite,	Prepare quarterly	Prepare quarterly	Prepare quarterly	Prepare quarterly
		control mechanisms		sugar, rum distillery and	report	report	report	report
				waste water sectors				
				completed by March				
				2020				
			2019 Water Quality	90% of 88 sites in eight	Conduct quarterly	Conduct quarterly	Conduct quarterly	Conduct quarterly
			Index established and	(8) focal areas	water quality	water quality	water quality	water quality
			Annual Report prepared	monitored quarterly	monitoring in at least 90% of 88 monitoring	monitoring in at least 90% of 88 monitoring	monitoring in at least 90% of 88 monitoring	monitoring in at least 90% of 88 monitoring
			prepared	2019 Annual Water	sites in 8 focal areas			
				Quality & Index Report	0.000 0 .000 0.000	51100 111 0 10001 01 000		3100 0 1000. 0.000
				completed by 31 March	Calculate Jamaica's	Calculate Jamaica's	Calculate Jamaica's	Calculate Jamaica's
				2020	Water Quality Index	Water Quality Index	Water Quality Index	Water Quality Index
					and prepare report for			
					2019 first quarter	2019 second quarter	2019 third quarter	2019 fourth quarter
								Prepare 2019 Water
								Quality Index Annual
								Report

<sup>&</sup>lt;sup>23</sup> Four Bauxite Facilities, 6 Distilleries, 4 sugar factories, 3 Sewage Treatment Plants (Soapberry STP, Bogue STP, Negril STP), 3 NWC Plants (Greater Portmore, Harbour View, Ocho Rios)

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/ Project Initiative &	Objectives			Measures/ Output Indicators	First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$
Budget No.	SO2: To improve compliance with environment and planning laws and guidelines	Support sustainable ecosystems management through the implementation of pollution prevention and control mechanisms	Recreational and coastal water quality monitoring programme including database and tracking mechanism.	Implement recreational and coastal water quality monitoring programme for Discovery Bay (to include data collection and analysis, and a tracking mechanism) by March 2020	Monitor, collate data and conduct trend analysis.  Prepare quarterly report	Monitor, collate data and conduct trend analysis.  Prepare quarterly report	Monitor, collate data and conduct trend analysis.  Prepare quarterly report	Monitor, collate data and conduct trend analysis.  Prepare programme implementation report
	SO2: To improve compliance with environment and planning laws and	Support sustainable ecosystems management through the implementation of	Assessment of Pesticide residue in selected rivers	Three (3) rivers assessed for pesticide residue by 31 March 2010	NO TARGET	NO TARGET	Complete Sample collection and analysis in 3 river basins	Assessment Report on Pesticide in Rivers
	guidelines	pollution prevention and control mechanisms	Compliance Monitoring Report on Wastewater Treatment Plants prepared	Compliance monitoring conducted on 100% of reports received for discharge licences issued as at 31 December 2018 under the Wastewater and Sludge Regulations by March 2020	Conduct compliance audit of all WWSR reports submitted for the period Jan – Mar 2019. Prepare quarterly Report	Conduct compliance audit of all WWSR reports submitted for the period Apr – June 2019.  Prepare quarterly Report	Conduct compliance audit of all WWSR reports submitted for the period July – Sep 2019.  Prepare quarterly Report inclusive of discharge fees report.	Conduct compliance audit of all WWSR reports submitted for the period the Oct – Dec 2019.  Prepare annual Report
			PM <sub>2.5</sub> monitor installed and commissioned	PM <sub>2.5</sub> monitoring site established in the KMA by the end of March 2020	NO TARGET	Procure monitor	Engage technical assistance to install monitor	Install and commission monitor

Ministry Policy/	Strategic	Strategies	Output	Performance	Major Tasks, Targets and Costs by Quarter				
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March	
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$	
Budget No.									
	SO2: To improve	Support sustainable	Minor source emissions	Minor source emissions	Quantification of	Quantification of	Conduct compliance	Conduct compliance	
	compliance with	ecosystems	reduction strategy	reduction strategy	emissions from	emission from	monitoring	monitoring	
	environment and	management through	implemented along the	implemented along the	identified minor	identified minor			
	planning laws and	the implementation of	Three Miles to Six Miles	Three Miles to Six Miles	sources (facilities)	sources			
	guidelines	pollution prevention and	corridor in St. Andrew	corridor in St. Andrew by				Prepare	
		control mechanisms		March 2020 (KPI 7)		Conduct Stakeholder		implementation report	
						Engagement			
			Implementation plan	Implementation plan	NO TARGET	Develop	Complete	Complete Draft	
			and funding proposal	and funding proposal for		Implementation Plan	Implementation Plan	proposal for funding to	
			for Air Quality Index in	Air Quality Index in a		(50% completed)		execute	
			a specific zone	specific zone developed				implementation plan	
			developed.	March 2020					
Project #9548	SO2: To improve	Promote the sustainable	Participation of private	Implement official GBJ	Undertake pilot review	Implement official GBJ	Implement official GBJ	Stage Lessons learned	
	compliance with	management and use of	sector organizations in	programme in at least	and lessons learned	programme with	programme with	workshop and GBJ	
Plastic Waste	environment and	marine, coastal and	the Green Business	five (5) public sector and	session. Assess status	participating public and	participating public and	stewardship award	
Minimization	planning laws and	terrestrial ecosystems	Jamaica (GBJ)	five (5) private sector	of private sector pilot	private sector entities	private sector entities	ceremony.	
Project:	guidelines	through private and	Certification	organizations by end of	entities for meeting	to undertake full scale	to undertake full scale		
Enhancing the		public sector	Programme	March 2020	requirement and make	audits and to develop	audits and to develop	Prepare annual report	
legislative		engagement			recommendations for a	and support GBJ	and support GBJ		
framework in					minimum of five (5)	implementation plans.	implementation plans.		
Jamaica to					public sector entities to				
support the					be incorporated into	Prepare quarterly	Prepare quarterly		
development and					the programme.	report	report		
implementation									
of a national					Review and amend GBJ				
sustainable					documentation based				

Ministry Policy/	Strategic	Strategies	Output	Performance	Major Tasks, Targets and Costs by Quarter			
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
consumption and					on the pilot outcomes			
production					at the end of June 2019			
programme to								
reduce marine					Prepare quarterly			
litter from					report			
plastics generated from land-based activities	SO2: To improve compliance with environment and planning laws and guidelines	Promote the sustainable management and use of marine, coastal and terrestrial ecosystems through private sector and community engagement	Participation of private sector organizations in the Green Business Jamaica Programme pilot	Expansion of the GBJ programme to new entities completed and activities implemented by the end of March 2020	NO TARGET	NO TARGET	Implement the GBJ Pilot Programme Activities for the new entrants (process applications received; conduct consultation with companies; conduct audits i.e. verification & evaluation).  Prepare Quarterly Implementation Report	Implement the GBJ Pilot Programme Activities for the new entrants (process applications received; conduct consultation with companies; conduct audits i.e. verification & evaluation).  Prepare Annual Implementation Report

Ministry Policy/	Strategic Objectives	Strategies	Output	Performance Measures/ Output	Major Tasks, Targets and Costs by Quarter				
Programme/					First Quarter	Second Quarter	Third Quarter	Fourth Quarter	
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March	
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$	
Budget No.									
	SO2: To improve	Promote the sustainable	NEPA 'Go-Green'	NEPA 'Go-Green'	Prepare and execute	Prepare and execute	Prepare and execute	Prepare and execute	
	compliance with	management and use of	Programme	Programme initiatives	activities for:	activities for:	activities for:	activities for:	
	environment and	marine, coastal and	implemented	executed during nine (9)	Earth Day, International	International Plastic-	World Town Planning	World Wetlands Day &	
	planning laws and	terrestrial ecosystems		Signature days as	Day of Biodiversity;	bag Free Day,	Day	World Wildlife Day	
	guidelines	through private sector	NEPA 'Go-Green'	scheduled by the end of	World Environment	International Coastal			
		and community	Annual Report 2019-20	March 2020.	Day & World Oceans	Clean-up day	Prepare Quarterly	Prepare NEPA 'Go-	
		engagement			Day.		report on activities	Green' Annual Report	
						Prepare Quarterly	implemented	2019-20	
					Prepare Quarterly	report on activities			
					report on activities	implemented			
					implemented				

## **COMPLIANCE**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
	SO2: To improve compliance with environment and planning laws and guidelines	Support sustainable ecosystems management through the implementation of pollution prevention and control mechanisms	Administrative instrument for the exemption of plastic materials import, manufacture, use and distribution prepared	Administrative instrument for the exemption of plastic materials import, manufacture, use and distribution prepared and issued within 10 days <sup>24</sup>	Review and process plastic ban exemption applications received  Prepare exemption instrument/ correspondence	Review and process plastic ban exemption applications received  Prepare exemption instrument/ correspondence	Review and process plastic ban exemption applications received  Prepare exemption instrument/ correspondence	Review and process plastic ban exemption applications received  Prepare exemption instrument/ correspondence
Project # 9429 HCFC Phase-Out Management Plan	SO2: To improve compliance with environmental and planning laws and guidelines	Support sustainable ecosystems management through the implementation of pollution prevention and control mechanisms	Components of Project # 9429 HCFC Phase-Out Management Plan implemented	Import levels of HCFCs maintained at or below 241.41 metric tonnes up to 1 January 2020 <sup>25</sup> and at or below 174.35 metric tonnes to 1 January 2025  Activities to support institutional strengthening, capacity building and public education/ awareness	Conduct workshop and train eight (8) customs officers  Procure and donate two (2) Refrigerant identifiers to the Jamaica Customs Agency  Convene dialogue with the shipping sector on the procedures developed to service	Implement recommendations from Training Needs Assessment  Conduct workshop and train seven (7) customs officers  Convene dialogue with the shipping sector on the procedures developed to service	Implement recommendations from Training Needs Assessment	Implement recommendations from Training Needs Assessment

<sup>&</sup>lt;sup>24</sup>This task is an Agency task that involves EMCD & AMD, hence the number of days crosses both divisions

<sup>&</sup>lt;sup>25</sup> In accordance with the Montreal Protocol

# **COMPLIANCE**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
				implemented by end of	Jamaican flagged	Jamaican flagged		
				March 2020	vessels using HCFCs	vessels using HCFCs		
				2018 Importation data	Organise one (1)	Organise One (1)		
				on ozone depleting	awareness raising	awareness raising		
				substances (ODS)	event for the	event for the		
				submitted to the	refrigeration and air	refrigeration and air		
				Multilateral Fund by 1	conditioning (RAC)	conditioning sector		
				May 2019 and to the	sector			
				Ozone Secretariats by 30		Implement activities to		
				June 2019	Submit ODS	commemorate World		
					importation data for	Ozone Day on 16		
					2018 to the Multilateral	September 2019		
					Fund and Ozone			
					Secretariats by 1 May			
					2019 and 30 June 2019			
					respectively			

## **EMERGENCY RESPONSES**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
	SO2: To improve	Support sustainable	Pollution Incidents	90% of major pollution	Respond to/investigate	Respond to/	Respond to/ major	Respond to/
	compliance with	ecosystems	investigated, recorded	incidents responded to	major pollution	investigate major	pollution incidents	investigate major
	environment and	management through	and reports prepared.	and/or investigation	incidents within 24	pollution incidents	within 24 hours.	pollution incidents
	planning laws and	the implementation of		commenced within	hours.	within 24 hours.		within 24 hours.
	guidelines	pollution prevention		24hours of receiving a			Prepare Quarterly	
		and control		complaint.	Prepare Quarterly	Prepare Quarterly	Report	Prepare Quarterly
		mechanisms			Report	Report		Report

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$
	SO4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Create mechanisms for improved management of natural resources including water resources, coastal resources, land degradation and deforestation	State of the Environment Report 2017 published	State of the Environment Report 2017 published by June 2019	Publish the State of the Environment Report 2017	NO TARGET	NO TARGET	NO TARGET
	SO4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Implement a national programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss	Report on the protection of Jamaican Iguana through the Headstart programme prepared.	Twelve per cent (12%) increase <sup>26</sup> in the number of the Jamaican Iguana released from the Headstart programme (KPI 4).  Report on Headstart programme prepared by end of March 2020.	Conduct Monitoring of live predator traps in Hellshire Hills.	Conduct Monitoring of live predator traps and the nesting activities in Hellshire Hills.	Conduct Monitoring of live predator traps and the hatching activities in Hellshire Hills.  Transfer Hatchlings to Hope Zoo for Headstart Programme.	Release thirty (30) Jamaican iguanas from the Headstart programme.  Prepare Report on the protection of the Jamaican Iguana through the Headstart programme.

 $<sup>^{26}</sup>$  Baseline in 2014/2015 was 250 Jamaican Iguanas released under the Headstart programme.

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output		Major Tasks, Targets and Costs by Quarter			
Project Initiative & Budget No.				Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
					Cost \$	Cost \$	Cost \$	Cost \$
			Report on the Assessment of the American Crocodiles in five habitats	American Crocodile population size determined for habitats across five (5) locations (Palisadoes-Port Royal, Bowden Bay – Great Morass, Soapberry and Surrounding wetlands, Font Hill and Whitehouse by the end of March 2020	Conduct population size assessments at one location.	Conduct population size assessments at two locations.	Conduct population size assessment at two locations.	Complete Report on the population size Assessment of American crocodile across five locations.
	SO 4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Implement a national programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss	Management Plan (draft) for the American Crocodile ( <i>Crocodylus</i> acutus) in Jamaica revised	Revised Management Plan (draft) for the American Crocodile ( <i>Crocodylus acutus</i> ) in Jamaica completed by March 2020.	NO TARGET	NO TARGET	Prepare Draft Management Plan for the American Crocodile (Crocodylus acutus) in Jamaica	Dispatch revised Management Plan for (draft) the American Crocodile (Crocodylus acutus) in Jamaica for stakeholder review

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets		
Project Initiative & Budget No.				Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
					Cost \$	Cost \$	Cost \$	Cost \$
			Recommendations for the establishment of a Headstart programme to increase the American Crocodile population prepared	Recommendations for the establishment of a Headstart programme to increase the American Crocodile population prepared by March 2020.	NO TARGET	Draft recommendations for the establishment of a Headstart programme to increase the American Crocodile population.	Submit recommendations for the establishment of a Headstart programme to Endangered Species Working Group and other relevant stakeholders for review	Prepare second draft of recommendations for the establishment of a Headstart programme to increase the American Crocodile population
			Report on the Assessment of the Jamaican Boa in two habitats.	Assessment of the Jamaican Boa in St. Thomas and St. James conducted by January 2020 to increase information on population size.	NO TARGET	Conduct community interviews in Pondside, St. Thomas and Salt Spring, St. James.	Conduct community interviews in Pondside, St. Thomas and Salt Spring, St. James.	Draft report on the community assessment of the Jamaican Boa in two habitats.  Finalize report on the assessment of the Jamaican Boa in two habitats.
	SO 4: To improve the management of ecosystems so that their ecological values or functions are	Implement a national programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss	Action Plan for the Flower Bat.	Activities select activities from the Action plan for the Jamaican Flower Bat implemented by end of March 2020.	NO TARGET	Prepare Public Awareness Programme for Bats in Jamaica.	NO TARGET	Prepare Report on the collaboration between Bat Conservation International (BCI) and NEPA.

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$
	sustained or enhanced							Prepare progress report on the acquisition of Stony Hill Cave, Portland.
			Assessment Report of sea turtle population at selected sites.	30 monitoring exercises of the sea turtle population conducted at index beaches in Palisadoes-Port Royal Protected Area and reconfirmation of historical nesting beaches in 14 parishes completed by March 2020.	NO TARGET	Conduct 10 monitoring exercises at index beach in Palisadoes-Port Royal Protected Area.  Conduct reconfirmation of active nesting beaches in 4 parishes.	Conduct 20 monitoring exercises at index beach in Palisadoes-Port Royal Protected Area.  Conduct reconfirmation of active nesting beaches in 10 parishes.	Prepare reports on index beach survey and reconfirmation of nesting beaches.
	SO 4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Implement a national programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss	Preliminary Report on distribution and environmental impact of White-tailed Deer	Preliminary Report on the distribution and environmental impact of The White-Tailed Deer prepared by the end of March 2020.	Finalize questionnaire for use to determine distribution and environmental impact of The White-Tailed Deer.	Administer questionnaires for use to determine distribution and environmental impact of The White-Tailed Deer.	Administer questionnaires for use to determine distribution and environmental impact of The White-Tailed Deer.	Preliminary report prepared on findings to determine distribution and environmental impact of The White-Tailed Deer.

Ministry Policy/ Programme/	Strategic Objectives	Dbjectives  SO 4: To improve Implement a national programme to improve on the protection, restoration and ecological values or unctions are biodiversity species and sustained or reverse biodiversity loss	on coral reef health at 25 sites prepared Coral Reef Health conducted for twenty five (25) selected sites completed by March 2020 (KPI 6)	Major Tasks, Targets and Costs by Quarter				
Project Initiative & Budget No.				First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$	
	that their ecological values or functions are			Coral Reef Health conducted for twenty five (25) selected sites completed by	Monitor and assess five (5) coral reef sites	Monitor and assess eleven (11) coral reef sites	·	Prepare Trend Analysis Report on Coral Reef Health
			Progress report on the establishment of the coral nursery in a NRCA Protected Area.	Coral fragments populated on nursery units by end of March 2020 (Priority)	NO TARGET	NO TARGET	NO TARGET	Construct nursery units to receive coral fragments for propagation.  Harvest coral fragments and populate nursery units.  Prepare progress report on the establishment of the coral nursery in NRCA Protected Area.

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
					April – June	July – Sept.	Oct. – Dec.	Jan March
					Cost \$	Cost \$	Cost \$	Cost \$
	SO 4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Implement a national programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss	Propagation and reintroduction of native/indigenous plant species for introduction into the Yallahs Watershed Management Unit (Yallahs Hope Project)	Report on the propagation and reintroduction of native/indigenous plant species into the Yallahs Watershed Management Unit completed by March 2020.	Collect plant species from the wild within in the Yallahs Watershed Management Unit for propagation.  Monitor reintroduced native/indigenous plant species into the Yallahs Watershed	Monitor progress of propagation activities conducted by Public Gardens.	Monitor progress of propagation activities conducted by Public Gardens.	Prepare report on status of reintroduced plants and propagation process.
			Draft Endemic Fern Management Strategy prepared	Draft Endemic Fern Management Strategy prepared by the end of March 2020	Management Unit.  Administer questionnaires to determine local uses and economic importance of tree ferns	Administer questionnaires to determine local uses and economic importance of tree ferns	Preliminary report prepared on findings to determine local uses and economic importance of tree ferns	Prepare Draft Draft Endemic Fern Management Strategy.
			Report on the impact of development in selected sensitive areas and intervention strategies to reduce biodiversity loss	Assessment on the impact of development conducted and intervention strategies to reduce biodiversity loss at five sensitive areas in Point (Hanover), Falmouth Bay including Glistening	NO TARGET	Conduct assessment of sensitive areas in Hanover, Trelawny, St. James and St. Ann	Draft report on the impact of development in sensitive areas and intervention strategies  Undertake Rapid Ecological Assessments Ocho Rios	Finalize report on impact of development in select sensitive areas and intervention strategies

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	Third Quarter Oct. – Dec. Cost \$  Plement intervention ected to restore drology  bmission to Trelawny cal Planning thority for Tree esservation Order for  Fourth Quarter Jan March  Cost \$  Report on progress towards the designation Tree Preservation for Winns Morass – Oyster Bay Falmouth.		
Project Initiative & Budget No.				Indicators	First Quarter April – June	Second Quarter July – Sept.	Oct. – Dec.	Jan March		
				Waters (Trelawny), Bogue Lagoon (St. James), Pear Tree Bottom and Ocho Rios Bay (St. Ann) prepared by March 2020 (Priority)	Cost \$	Cost \$	Cost \$	Cost \$		
	SO 4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Implement a national programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss	Rehabilitated coastal ecosystems to increase climate resilience	2 hectares of mangroves in Winns Morass, Falmouth rehabilitated by March 2020	NO TARGET	Implement intervention selected to restore hydrology	hydrology  Submission to Trelawny Local Planning	towards the designation Tree Preservation for Winns Morass —		
	SO 4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Promote the sustainable management and use of marine, coastal and terrestrial ecosystems through private sector and community engagement	Report on beach erosion trends for selected locations in Jamaica	Report on beach erosion trends for	Quarterly monitoring of 7 selected locations	Quarterly monitoring of 7 selected locations	Quarterly monitoring of 7 selected locations	Complete report on beach erosion trends for selected locations in Jamaica		

	CONSERVATION AND MANAGEMENT OF BIODIVERSITY PRIORITY POLICY:									
Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets a	and Costs by Quarter			
Project Initiative & Budget No.				Indicators	First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$		
				selected locations <sup>27</sup> in Jamaica prepared by February 2019						

<sup>&</sup>lt;sup>27</sup>Long Bay, Hellshire, Bluefields, Jackson Bay, Palisadoes-Port Royal, Negril, and Burwood

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
a buuget ite.					April – June	July – Sept.	Oct. – Dec.	Jan March
					Cost \$	Cost \$	Cost \$	Cost \$
			Report on	Rapid Ecological	NO TARGET	NO TARGET	Component 3:	Complete WAMM
			Implementation of	Assessment (REA)			Reconnaissance of	Implementation
			targeted components	undertaken in the			Resources	report.
			of the Watershed Area	White River WMU <b>(KPI</b>			- Undertake a Rapid	
			Management	<b>5)</b> by March 2020			Ecological	
			Mechanism (WAMM) in				Assessment (REA)	
			select Watershed	One (1) Farmer Field			in the White River	
			Management Units	School in one (1)			WMU <b>(KPI 5)</b>	
			(WMUs)	selected community in			Component 8:	
				the Swift River WMU			Developing Sustainable	
				and one (1) selected			Livelihoods	
				community in Rio Cobre			- Undertake one (1)	
				by the end of March			Farmer Field School	
				2020			in one (1) selected	
							community in the	
							Swift River WMU	
							and one (1)	
							selected	
							community in Rio	
							Cobre	
Project #9408	SO 4: To improve	Improve the	Watershed Areas	Watershed Areas	Conduct Gap Analysis	Adapt Computer	NO TARGET	NO TARGET
Integrated	the management	sustainable	Management	Management	and prepare report	model to be used to		
Management of	of ecosystems so	management and use	Mechanism (WAMM)	Mechanism (WAMM)		manage and track the		
the Yallahs and	that their	of marine, coastal and	revised	updated by the end of		implementation of the		
Hope Rivers	ecological values or	terrestrial ecosystems		August 2019 (MTF)		WAMM		

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
a buuget no.					April – June	July – Sept.	Oct. – Dec.	Jan March
					Cost \$	Cost \$	Cost \$	Cost \$
Watershed	functions are				Conduct assessment of	Prepare framework for	NO TARGET	NO TARGET
Management	sustained or				best practices and	the monitoring and		
Units	enhanced				design computer model	evaluation of the		
					for managing and	effectiveness of the		
					tracking the	WAMM		
					implementation of the	Finalise revised		
					WAMM	WAMM		
			Farmer training and	Components 3, 4 and 8	Execute Famer Field		NO TARGET	NO TARGET
			replanting of degraded	of the WAMM	School graduation			
			lands completed	implemented in the				
				Yallahs and Hope Rivers	Conduct needs	Report on training		
				Watershed	assessment of	needs assessment and		
				Management Units by	communities in project	prepare training		
				September 2019	site	manual		
				Two hundred and	Replant 145 hectares	Replant 145 hectares		
				ninety hectares (290				
				ha) of degraded lands				
				restored by September				
				2019				
			Draft web-enabled	Draft web-enabled	Assessment report on	Draft web-enabled	NO TARGET	NO TARGET
			prototype of the	prototype of the	the current	prototype of the IWM-		
			Decision Support	Decision Support	infrastructure, systems	GIS-DSS application		
			System developed	System for integrating	and recommendation	and report on beta		
			·	watershed	for the design and	testing		
				management into the				

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets a	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$
				Yallahs River and Hope River Watershed Management Unit developed and beta testing completed by the end of September 2019 (MTF)	housing of the IWM GIS- DSS			
			Payment for Ecosystems Services (PES) Scheme developed	Payment for Ecosystems Services (PES) Scheme developed by the end of August 2019 (MTF)	Conduct second study tour  Prepare report on sustainable financing plan and draft governance structure for the PES	Develop PES operational manual  Finalise Payment for Ecosystems Services Scheme	NO TARGET	NO TARGET
Project #9408 Integrated Management of the Yallahs and	SO 4: To improve the management of ecosystems so that their	Improve the sustainable management and use of marine, coastal and	Socio-economic characteristics of the Yallahs River and Hope River WMUs assessed	Socio-economic assessment conducted and report prepared by end of August 2019	Prepare socio- economic survey instrument	Prepare report on the socio-economic assessment	NO TARGET	NO TARGET
Hope Rivers Watershed Management Units	ecological values or functions are sustained or enhanced	terrestrial ecosystems	Ecological Assessment and Training in Biological Monitoring completed	Ecological Assessment and Training in Biological Monitoring completed by the end of August 2019	Undertake training of community stakeholders in biological monitoring  Conduct ecological assessment	Prepare draft ecological assessment report	NO TARGET	NO TARGET

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	Major Tasks, Targets and Costs by Quarter		
Project Initiative & Budget No.				Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March	
					Cost \$	Cost \$	Cost \$	Cost \$	
IWEco National Sub-Project – Biodiversity Mainstreaming in Coastal Landscapes	SO4: To improve the management of ecosystems so that their ecological values or functions are sustained or	Create mechanisms for improved management of natural resources including water resources, coastal resources, land	Hydrological Restoration of the Negril Environmental Protection Area — Hydrological Assessment Report	Report on Implementation of Hydrological Assessment of Negril Great Morass by the end of March 2020	Engage Consultant to implement hydrological assessment	Prepare Inception Report	Prepare report detailing the modelling impact scenario of rehydration and restoration	Prepare post implementation report	
within the Negril Environmental Protection Area of Jamaica	sustained or enhanced	degradation and deforestation	Knowledge, Attitudes Practices and Behaviour Assessment Report	Knowledge, Attitudes Practices and Behaviour Assessment report prepared by the end of December 2019	Engage Consultant  Conduct the KAPB assessment	Conduct the KAPB assessment	Complete KAPB Assessment Report	NO TARGET	
			Determination of Land tenure and ownership, and encroachment in the Negril Great Morass	Report on land tenure, ownership and encroachment; and identification of areas for restoration by the end of March 2020	Engage Consultant	Prepare Inception Report	Prepare report with details on encroachments, land tenure issues and areas for intervention	Prepare Final Wetland Use Management Plan and Strategy  Prepare Final reports with recommendations on land tenure.	
IWEco National Sub-Project – Biodiversity Mainstreaming in Coastal	SO4: To improve the management of ecosystems so that their ecological values or	Create mechanisms for improved management of natural resources including water resources, coastal	Draft Discussion Paper on Height and Density Study in Negril	Draft Discussion Paper on Height and Density Study in Negril prepared by the end of March 2020	NO TARGET	NO TARGET	Prepare Terms of Reference and Engage required skillset; Reconnaissance Survey	Draft Discussion Paper (including maps and diagrams) on Height and Density	

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets a	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
					April – June	July – Sept.	Oct. – Dec.	Jan March
					Cost \$	Cost \$	Cost \$	Cost \$
Landscapes	functions are	resources, land	Marketing and	Marketing and	NO TARGET	Terms of reference	Draft marketing plan	Draft Management
within the Negril	sustained or	degradation and	management plan for	management plan for		developed and	received for the Negril	Plan for the Negril
Environmental	enhanced	deforestation	the Negril Royal Palm	the Negril Royal Palm		consultancy	Royal Palm Reserve	Royal Palm Reserve
Protection Area of			Reserve including	Reserve by March 2020		advertised		
Jamaica			resource mobilization					Finalized Marketing
			component to support					and management
			sustainability of					plan for the Negril
			research activities					Royal Palm Reserve
			Report on the	Report on the	NO TARGET	Conduct	Install demarcation	Install demarcation
			installation of	installation of		reconnaissance visit	buoys for selected zone	buoys for selected
			demarcation buoys for	demarcation buoys for		to inform installation	and prepare report	zone
			selected zone	selected zone prepared		of demarcation buoys		Prepare report of
				by the end of March		for selected zone		installation.
				2020				
	SO4: To improve	Create mechanisms for	Quarterly reports on	Quarterly	Conduct 25	Conduct 20 patrols/	Conduct 25 patrols/	Conduct 25 patrols/
	the management	improved management	implementation of	patrolling/surveillance	patrols/surveillance of	surveillance of the	surveillance of the	surveillance of the
	of ecosystems so	of natural resources	activities in the Negril	conducted in the Negril	the Negril Marine Park	Negril Marine Park	Negril Marine Park	Negril Marine Park
	that their	including water	Marine Park	Marine Park	(beach and/or marine)	(beach and/or marine)	(beach and/or marine)	(beach and/or
	ecological values	resources, coastal				_	_	marine)
	or functions are	resources, land		4 quarterly reports on	Prepare fourth quarter	Prepare first quarter	Prepare second quarter	
	sustained or	degradation and		implementation of	(2018/19 FY) report on	(2019/20 FY) report	(2019/20 FY) report on	Prepare third quarter
	enhanced	deforestation		activities in the Negril	implementation of	on implementation of	implementation of	(2019/20 FY) report
				Marine Park prepared	activities in the Negril	activities in the Negril	activities in the Negril	on implementation of
				within two months of	Marine Park by end of	Marine Park by end of	Marine Park by end of	activities in the Negril
				the end of the quarter	May	August	November	Marine Park by end of
								February

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$
				Public awareness, education and outreach activities regarding the Negril Marine Park conducted Q2 & Q4.	NO TARGET	Conduct and/or participate in one public awareness, education and outreach activities	NO TARGET	Conduct and/or participate in one public awareness, education and outreach activities
			Quarterly Reports on implementation of activities in the Palisadoes-Port Royal Protected Area (PPRPA)	Quarterly marine and terrestrial patrols conducted in the Palisadoes-Port Royal Protected Area	terrestrial each month and one marine each	Conduct patrols (two terrestrial each month and one marine each quarter)	Conduct patrols (two terrestrial each month and one marine each quarter	Conduct patrols (two terrestrial each month and one marine each quarterly)
				Public awareness, education and outreach activities regarding the Palisadoes-Port Royal Protected Area conducted in Q2 and Q4	NO TARGET	Conduct and/or participate in one public awareness, education and outreach activity		Conduct and/or participate in one public awareness, education and outreach activity
				3 quarterly reports on implementation of activities in the Palisadoes-Port Royal Protected Area prepared within two months of the end of the quarter		Prepare first quarter (2019/20 FY) report on implementation of activities in the PPRPA by end of August	Prepare second quarter (2019/20 FY) report on implementation of activities in the PPRPA by end of November	Prepare third quarter (2019/20 FY) report on implementation of activities in the PPRPA by end of February

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$
	SO4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Create mechanisms for improved management of natural resources including water resources, coastal resources, land degradation and deforestation	Quarterly and annual reports on implementation of activities in the Ocho Rios Marine Park Protected Area (ORMPPA)	4 quarterly reports on implementation of activities in the ORMPPA prepared within two months of the end of the quarter  Annual Report on Implementation of activities in the ORMPPA prepared by end of the first quarter	Conduct patrols in and/or adjacent to Ocho Rios Marine Park Protected Area.  Prepare fourth quarter (2018/19 FY) report on implementation of activities in the ORMPPA by end of May  Prepare annual report (2018/19 FY) on implementation of activities in the ORMPPA by end of June	Conduct patrols in and/or adjacent to Ocho Rios Marine Park Protected Area  Prepare first quarter (2019/20 FY) report on implementation of activities in the ORMPPA by end of August	Conduct patrols in and/or adjacent to Ocho Rios Marine Park Protected Area  Prepare second quarter (2019/20 FY) report on implementation of activities in the ORMPPA by end of November	Conduct patrols in and/or adjacent to Ocho Rios Marine Park Protected Area  Prepare third quarter (2019/20 FY) report on implementation of activities in the ORMPPA by end of February
			Reports on Management Effectiveness Tracking Tool (METT) Scores for	Reports on Management Effectiveness Tracking Tool (METT) Scores for two NRCA protected	NO TARGET	NO TARGET	Complete assessment for the METT Scores for two NRCA protected areas (Mason River Protected Area and	Prepare reports of the METT Scores for two NRCA protected areas (Mason River Protected Area and

Ministry Policy/ Programme/	Strategic Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets and Costs by Quarter				
Project Initiative & Budget No.			Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March			
					Cost \$	Cost \$	Cost \$	Cost \$		
			two NRCA protected areas <sup>28</sup>	areas prepared by the end of March 2020			Blue and John Crow Mountains National Park).	Blue and John Crow Mountains National Park)		
			Coral Spring-Mountain Spring Protected Area (CS-MSPA) Zoning Plan 2019-2024	Coral Spring-Mountain Spring Protected Area (CS-MSPA) Zoning Plan 2019-2024 and NRCA Submission prepared by end of March 2020	NO TARGET	NO TARGET	Complete revision of CS-MSPA Zoning Plan 2019-2024	Prepare NRCA Submission for CS- MSPA Zoning Plan		
	SO 4: To improve the management of ecosystems so that their ecological values or functions are sustained or enhanced	Implement a national programme to improve the protection, restoration and management of local biodiversity species and reverse biodiversity loss	Revised recommendation for designation of Black River as a protected areas	Submission of revised recommendation for designation of Black River as a protected areas completed by December 2019	NO TARGET	NO TARGET	Revise recommendation for designation of Black River as a protected area  Submit recommendation to the MEGJC	NO TARGET		

<sup>&</sup>lt;sup>28</sup> Baseline is NPAS end of project METT Scores 2016 for the Blue and John Crow Mountains National Park and the Mason River Protected Area

I	Strategic Objectives	Strategies	Output	Performance Measures/ Output	Major Tasks, Targets and Costs by Quarter				
Project Initiative & Budget No.				Indicators	First Quarter April – June Cost \$	Second Quarter July – Sept. Cost \$	Third Quarter Oct. – Dec. Cost \$	Fourth Quarter Jan March Cost \$	
			Report on community sensitization re proposed Black River Protected Area	Report on community sensitization re proposed Black River Protected Area completed by December 2019	Conduct Community Sensitization re: the proposed Black River Protected Area	Conduct community sensitization re: the proposed Black River Protected Area	Prepare report on community sensitization re: the proposed Black River Protected Area	NO TARGET	
			Revised recommendation for designation of Pedro Cays and Surrounding waters as a protected area	Recommendation for designation of Pedro Cays and Surrounding waters as a protected area revised by December 2019	Revise recommendation for designation of Pedro Cays and Surrounding waters as a protected area	NO TARGET	Revise recommendation for designation of Pedro Cays and Surrounding waters as a protected area	NO TARGET	
			Report on activities implemented in Great Goat Island	Management Committee for the Great Goat Island established and operationalised by June 2019	Prepare draft Terms of Reference for and establish Management Committee	NO TARGET	Revise TOR for Management Committee and convene first meeting  Revise management plan for Great Goat Island	Develop operational plan for Great Goat Island	

# **RESEARCH**

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Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
	SO6: To build sound performance management systems through strengthened	Design and implement a robust research and development programme to strengthen the work of the Agency	Research papers prepared	Research paper on Planning For The Deceased submitted to the Forward Planning Committee (TCPA) by February 2020	Prepare Draft research paper on Planning For The Deceased	NO TARGET	Undertake internal stakeholder consultations	Submit final draft of research paper to Forward Planning Committee
	strategic planning and operational processes		Report on the socioeconomic study	Report on the Socio- economic study of the contribution of the game bird shooting season to the development of small communities in Jamaica prepared by end of March 2020	Develop research design and methodology	Undertake Pilot of socio economic survey Undertake socio economic survey	Prepare draft report	Prepare final report and submit to the NRCA

## **REVENUE GENERATION**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative & Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
	SO5: To improve and diversify financial resources for NEPA	Develop and implement initiatives to generate income that complies with legislative obligations as a Type B Executive Agency <sup>29</sup> under the Executive Agency Act (2001)	Revenue generation plan prepared and implemented	Increase in revenue generation of at least 5% over 2018/19 earnings <sup>30</sup> . (KPI #9)	Prepare communication plan for the revenue enhancement programme	Execute communication plan activities  Execute Roving Office event in Montego Bay  Undertake Compliance & Enforcement actions	Execute communication plan activities  Undertake Compliance & Enforcement actions	Execute communication plan activities  Execute Roving Office event in Savanna-la- mar  Undertake Compliance & Enforcement actions

<sup>&</sup>lt;sup>29</sup>The Agency is required to generate between 40-90% as a Type B Executive Agency

<sup>&</sup>lt;sup>30</sup> Earnings refer to Total NRCA Revenues

## **STRENGTHENING OPERATIONAL PROCESSES**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan. – March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
	SO7: To improve	Develop and	Application	Application	ISO Certification project	Submit application for	Conduct ISO training	Facilitate external
	customer satisfaction	implement project to	Management system defined towards	management system for Beach Licences(BL),	plan established with	ISO certification to the	sessions	audit by NCBJ towards
	through improved	improve the Application	achieving ISO Environmental Licences	quality management	NCBJ	Dona na na na sastata	achieving ISO certification	
	service delivery	Management system to	9001:2015 certification	(EL) and Environmental	systems consultant	6 1 11601	Prepare requisite	Certification
	Service delivery	meet ISO quality	3001.2013 certification	Permits(EP) defined		Conduct ISO training	documentation to ISO	
		management system		towards achieving ISO		sessions	standard	
		standard		9001:2015 certification		Prepare requisite	Implement internal	
				by the end of March		documentation to ISO	audit programme	
				2020		standard	addit programme	
						Stallualu	Conduct Management	
							Review of the QMS	
							Facilitate external	
							audit by NCBJ towards	
							achieving ISO	
			_				certification	
		Adopt innovative	Customer Satisfaction	Customer Satisfaction	Conduct training on the	Administer Customer	Administer Customer	Administer Customer
		approaches toward	survey administered	survey administered	administering and use	Satisfaction Survey	Satisfaction Survey	Satisfaction Survey,
		improved customer satisfaction	and report prepared	and report prepared by the end of March	of the customer satisfaction survey	and update database	and update database	update database, conduct analysis of
		Satisfaction		2020	Satisfaction survey			customer satisfaction
								score and prepare
								report

## **STRENGTHENING OPERATIONAL PROCESSES**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan. – March
Initiative & Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
				NEPA Customer Satisfaction Score of at least 95% maintained by the end of March 2020 (KPI 11)				
	SO6: To build sound performance management systems through strengthened strategic planning	Conduct assurance engagements on the Agency's financial, operational and strategic functions.	Financial Audit Reports	Two Financial Audits conducted for the year.  Audit working papers completed by end of quarter and reports by the following quarter.	Conduct one Financial Audit	NO TARGET	NO TARGET	Conduct one Financial Audit
	and operational processes	Conduct assurance engagements on the Agency's financial, operational and strategic functions.	Operational/Performan ce Audit Reports	Three Operational/ Performance Audits conducted for the year.  Audit working papers completed by end of quarter and reports by the following quarter.	NO TARGET	Conduct One Operational/Performa nce Audit	Conduct two Operational/Performa nce Audits	NO TARGET
			Compliance Audit Reports	Three Compliance Audits conducted for the year. Audit working papers completed by end of quarter and reports by	Conduct two Compliance Audits	NO TARGET	Conduct one Compliance Audit	NO TARGET

## **STRENGTHENING OPERATIONAL PROCESSES**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan. – March
Initiative & Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
				end of the following quarter.				
			Special Request / Verification Reports	Conduct Pre audit on the following: Vacation leave balance; gratuity payment; vacation leave payment and performance appraisal scores verification.	Conduct pre audits – Vacation balance, Vacation leave payment, Gratuity payment, Verify Performance Appraisal Scores	Conduct verification of 2019/20 KPIs Scores  Conduct pre audits — Vacation balance, Vacation leave payment, Gratuity payment, Verify Performance Appraisal Scores	Conduct pre audits – Vacation balance, Vacation leave payment, Gratuity payment, Verify Performance Appraisal Scores	Conduct pre audits – Vacation balance, Vacation leave payment, Gratuity payment, Verify Performance Appraisal Scores
			Internal Audit Quarterly Reports submitted to the MOF	Quarterly Reports prepared and submitted to the MOF within one month of the end of the quarter	Prepare and submit to MOF Internal Audit fourth quarter (2018- 19 FY) report by end of April	Prepare and submit to MOF Internal Audit first quarter (2019-20 FY) report by end of July	Prepare and submit to MOF, Internal Audit second quarter (2019- 20 FY) report by end of October	Prepare and submit to MOF Internal Audit third quarter (2019-20 FY) report by end of January

## **STATUTORY OBLIGATIONS**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative & Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
J	SO6: To build sound performance management systems through strengthened strategic planning and operational processes	Execute the Agency's Strategic, corporate and accountability frameworks	Planning documents finalised (Strategic Action Plan, Business Plan, Corporate Plan, Operational plan)	Agency Five Year Strategic Action Plan 2020-2025 prepared by August 2019 and finalised by November 2019	Engage consultant  Conduct an Institutional Assessment and consultation workshops	NO TARGET	Prepare the draft Agency's Five year Strategic Action Plan 2020-2025	Finalise the Agency's Five year Strategic Action Plan 2020- 2025  Prepare the (Draft) Agency's Framework Document 2020-202
				Draft Business Plan 2020-2024, Corporate Plan 2020-2024, Operational Plan 2020- 2021 prepared and submitted to the parent Ministry by November 2019; finalised and submitted to key stakeholders by end of March 2020	NO TARGET	NO TARGET	Convene Annual Strategic Planning Workshop & Retreat  Prepare Draft Business Plan 2020- 2024, Corporate Plan 2020-2024, Operational Plan 2020-2021	Update/Finalise Business Plan 2020- 2024, Corporate Plan 2020-2024, Operational Plan 2020-2021 based on approved budget 2020-2021
			Annual Performance Reports prepared and submitted	Annual Reports for 2014/15 – 2018/19 FYs prepared and submitted to the MEGJC by end of December 2019	Engage consultants to complete Annual Reports		Update draft Annual Reports 2011/12 and 2012/13 and re- submit to the MEGJC for review	Finalise draft Annual Reports, print and submit to the MEGJO

## **STATUTORY OBLIGATIONS**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative & Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
	SO6: To build sound performance management systems through strengthened strategic planning and operational	Execute the Agency's Strategic, corporate and accountability frameworks	Quarterly performance report prepared and submitted	Quarterly performance report prepared and submitted to the parent Ministry and key stakeholders within one month of the end of each quarter	4 <sup>th</sup> quarter (2018-19) performance report prepared and submitted by end of April 2019	1 <sup>st</sup> quarter (2019-20) performance report prepared and submitted by end of July 2019	2 <sup>nd</sup> quarter (2019-20) performance report prepared and submitted by end of October 2019	3 <sup>rd</sup> quarter (2019-20) performance report prepared and submitted by end of January 2020
	processes	Comply with all statutory obligations under the Executive Agency, Financial Accounting and Audit,	Procurement Report System (PRS1) reports	12 Procurement Report System (PRS1) reports submitted to the Ministry of Finance by the end of March 2020	3 Procurement Report System (PRS1) reports submitted to the MOF	3 Procurement Report System (PRS1) reports submitted to the MOF	3 Procurement Report System (PRS1) reports submitted to the MOF	3 Procurement Report System (PRS1) reports submitted to the MOF
		Financial Instructions to Executive Agencies, Integrity Commission, government circulars	Quarterly Contract Award (QCA) reports	4 Quarterly Contract Award (QCA) reports submitted to the Integrity Commission (IC) by end of the month following the quarter	QCA report prepared and submitted to IC by 30 <sup>th</sup> April 2019	QCA report submitted to IC by 31 <sup>st</sup> July 2019	QCA report prepared and submitted to IC by 31st October 2019	QCA report prepared and submitted to IC by 31 <sup>st</sup> January 2020
	SO6: To build sound performance management systems through strengthened strategic planning	Comply with all statutory obligations under the Executive Agency, Financial Accounting and Audit, Financial Instructions to Executive Agencies,	12 Financial statements prepared and circulated	At least 10 financial statements for the Agency prepared and circulated to internal and external stakeholders by the 14 <sup>th</sup> of the following month	Prepare financial statements and circulate to internal and external stakeholders	Prepare financial statements and circulate to internal and external stakeholders	Prepare financial statements and circulate to internal and external stakeholders	Prepare financial statements and circulate to internal and external stakeholders

# **STATUTORY OBLIGATIONS**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
	and operational processes	Contractor General, government circulars	12 monthly projected cash flows prepared	At least 10 monthly projected cash flows prepared 12 working days before the beginning of the month	Prepare monthly projected cash flows 12 working days before the beginning of the month	Prepare monthly projected cash flows 12 working days before the beginning of the month	Prepare monthly projected cash flows 12 working days before the beginning of the month	Prepare monthly projected cash flows 12 working days before the beginning of the month
			Annual Recurrent and Capital B Budgets prepared	Annual Recurrent and Capital B Budgets for 2019/2020 prepared and submitted to MEGJC and MOF in accordance with the Budget call	NO TARGET	NO TARGET	Prepare Annual Recurrent and Capital B Budgets and submit to MEGJC and MOF	NO TARGET

## **PUBLIC EDUCATION AND CORPORATE COMMUNICATION**

Ministry Policy/ Programme/	Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative				Indicators	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
& Budget No.					April – June	July – Sept.	Oct. – Dec.	Jan. – March
					Cost	Cost	Cost	Cost
	SO8: To build awareness of, stakeholder participation with, and support for NEPA through targeted communication	Plan and execute special events to educate the public	9 Signature Days and Special Events planned and implemented in collaboration with various partners and stakeholders.	9 Signature Days and one Special Events executed by Q4	Prepare and execute activities for 2 Signature Days and one special event:  1. International Day for Biological Diversity 2. National Environmental Awareness Week  Green Expo in collaboration with Jamaica Conservation & Development Trust	Prepare and execute activities for 3 Signature Days:  1. International Plastic Bag Free Day 2. International Coastal Clean up Day 3. International Ozone Day	Prepare and execute activities for 2 Signature Days:  1. GIS Day 2. World Town Planning Day	Prepare and execute activities for 2 Signature Days:  1. World Wetlands Day 2. World Wildlife Day
		Increase awareness and enable active participation in national environmental planning issues through sensitization sessions	3 workshops in secondary schools	Three workshops for secondary school students executed by the end of March 2020	NO TARGET	Develop Workshop plan	Conduct 2 workshops for secondary school students	Conduct 1 workshop for secondary school students  Prepare Annual report on activities implemented

## **PUBLIC EDUCATION AND CORPORATE COMMUNICATION**

Ministry Policy/ Programme/	Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan. – March
					Cost	Cost	Cost	Cost
	SO8: To build awareness of, stakeholder participation with, and support for	Increase awareness and enable active participation in national environmental planning	Student workshops in collaboration with Jamaica Library Service (JLS)	2 Student workshops conducted by the end of September 2019	Prepare Workshop plan	Conduct 2 workshops during the JLS Summer Library Programme	NO TARGET	NO TARGET
	NEPA through targeted communication	issues through sensitization sessions	Stakeholder awareness sessions delivered	Twenty (20) stakeholder awareness sessions delivered (to include Plastic Ban GOJ Initiative) by March 2020.	Deliver 5 stakeholder awareness sessions	Deliver 5 stakeholder awareness sessions	Deliver 5 stakeholder awareness sessions	Deliver 5 stakeholder awareness sessions
			Implement the NEPA Junior Environment Programme in collaboration with the Ministry of Education Youth and Information (MOEYI)	MOU with MOEYI signed by June 2019 (KPI)  NEPA Junior Environment Programme for primary school students implemented by the end of March 2020	Develop Junior Environment Programme Plan Prepare and sign MOU with MOEYI	Implement four National Standards Curriculum for the Teachers Development Workshops  Create resource material	Distribute resource materials to schools through MOEYI  Conduct 10 outreach sessions to support schools	Conduct 10 outreach sessions to support schools

### PUBLIC EDUCATION AND CORPORATE COMMUNICATION

## **PRIORITY POLICY:**

Ministry Policy/ Programme/	Objectives	Strategies	Output	Performance Measures/ Output		Major Tasks, Targets	and Costs by Quarter	
Project Initiative & Budget No.				Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan. – March
					Cost	Cost	Cost	Cost
	SO8: To build awareness of, stakeholder participation with, and support for NEPA through targeted communication	Maintain the NEPA environment and planning message in the public through a Media Campaign	Media campaign prepared and implemented to incorporate print, electronic and social media	Media Campaign <sup>31</sup> designed and implemented under the theme: Balancing Environmental Conservation with Development (to include Plastic Ban GOJ Initiative and the Proposed Cockpit Country Protected Area)	Develop media campaign	Implement 2 components of the campaign	Implement 2 components of the campaign	Implement 2 components of the campaign

JIS Think Tank, Public Forum, Posts to social media, Radio+ TV ad, Interviews in the Electronic Media (Radio/TV), Community Outreach

<sup>&</sup>lt;sup>31</sup> Components to be implemented include:

# **TECHNOLOGY**

Ministry Policy/	Strategic	Strategies	Output	Performance	Major Tasks, Targets and Costs by Quarter			
Programme/ Project	Objectives			Measures/ Output Indicators	First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.	sound performance management systems through	Develop and expand technology platforms to improve operational efficiencies and effectiveness in	Unified communications network systems upgraded and operationalized	Data and communication platform upgrade implemented by Q4	Procure new communications network equipment	Network system upgrade implemented at Corporate Offices 10 and 11 Caledonia Ave (50%)	Network system upgrade implemented at Corporate Offices 10 and 11 Caledonia Ave (100%)	Post implementation support and optimisation
	strengthened strategic planning and operational processes	support of Agency strategic objectives			Procure new Telephone (PBX) system	Telephone system (PBX) upgrade implemented at 10 and 11 Caledonia Ave	Telephone system (PBX) upgrade implemented at satellite offices	Post implementation support and optimisation
			Application solutions implemented or upgraded for improved customer interface with the development application process	Public Portal II developed under Jamaica Development Application Portal (JDAP) project (AMANDA Portal II) in collaboration with Cabinet Office by end of March 2019	Provide technical expert support to project as per agreed project schedule	Provide technical expert support to project as per agreed project schedule	Provide technical expert support to project as per agreed project schedule	Provide technical expert support to project as per agreed project schedule

# **TECHNOLOGY**

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Project				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
Initiative &					Cost \$	Cost \$	Cost \$	Cost \$
Budget No.								
		Develop/adapt	Spatial Tracking	Spatial Tracking	Design Draft Concept	Design Second	Complete Design and	NO TARGET
		technological platforms	Component for the	Component for the	for Spatial Tracking	Concept for Spatial	Test Platform for	
		to improve operational	Recreational Water	Recreational Water	Component for the	Tracking Component	Spatial Tracking	
		efficiencies and	Quality Monitoring	Quality Monitoring	Recreational Water	for the Recreational	Component for the	
		effectiveness in	Programme	Programme completed	Quality Monitoring	Water Quality	Recreational Water	
		support of Agency wide		by end of December	Programme	Monitoring	Quality Monitoring	
		strategic objectives		2019		Programme	Programme	

# TRAINING AND CAPACITY BUILDING

Ministry Policy/	Strategic	Strategies	Output	Performance		Major Tasks, Targets	and Costs by Quarter	
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
<b>Project Initiative</b>				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March
& Budget No.					Cost \$	Cost \$	Cost \$	Cost \$
	SO6: To build sound performance management systems through strengthened strategic planning and operational processes	Build human capacity to support improved technical competence and performance	Performance Management System (PMS) strengthened	Performance Management improvement sessions held with at least 50% of Branches identified for training.	Conduct performance management sessions held with branches identified for training in writing SMART targets	Review Performance Appraisal Forms and Work Plans  Submit completed Performance Appraisal Forms to Internal Audit for verification  Submit verified performance scores to Finance and Accounts for payment of performance rewards	Submit Performance Appraisal Forms to Internal Audit for verification  Submit performance scores to Finance and Accounts for payment of performance rewards  Facilitate performance management improvement sessions	Facilitate performance management sessions
	SO6: To build sound performance management systems through strengthened strategic planning and operational processes	Build human and infrastructure capacity to promote improved technical competence and performance	Training and Development Plan implemented  Knowledge Transfer Programme implemented	At least 50% of employees with identified training needs participate in Training and Development initiative by March 2020  Knowledge Transfer sessions completed by March 2020	Prepare draft Training and Development Plan  Implement Training & Development initiatives – HR Functions for Supervisory Staff/ Coordinators  Implement Knowledge Transfer Programme	Conduct Training Needs Analysis based on performance appraisals  Implement Knowledge Transfer Programme	Implement Training & Development initiatives – HR Functions for Supervisory Staff/ Coordinators  Implement Knowledge Transfer Programme	Conduct evaluation of the Knowledge Transfer Programme

## TRAINING AND CAPACITY BUILDING

PRIO	RITY	POL	.ICY:
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Ministry Policy/	Strategic	Strategies	Output	Performance	Major Tasks, Targets and Costs by Quarter				
Programme/	Objectives			Measures/ Output	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	
Project Initiative				Indicators	April – June	July – Sept.	Oct. – Dec.	Jan March	
& Budget No.					Cost \$	Cost \$	Cost \$	Cost \$	
	SO6: To build sound	Build human and	Succession Planning	Succession Planning	Identify critical posts for	Identify possible	Conduct training and	Conduct training and	
	performance	infrastructure	Programme	Programme	Succession Planning	successors for critical	development	development	
	management	capacity to	Implemented	implemented for at	programme	posts	interventions to close	interventions to close	
	systems through	promote improved		least 3 critical posts by			gaps	gaps	
	strengthened	technical		March 2020		Ascertain Gaps in			
	strategic planning	competence and				successors			
	and operational	performance							

PRIORITY POLICY:										
First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March							
	Cost \$	Cost \$	Cost \$	Cost \$						
Policy Documents – HR Policies & Procedures Manual	SO6: To build sound performance management systems	Improve HRM&D Branch communication to staff	Quarterly Publication HR Communiqué circulated	Quarterly HR Communiqué publications circulated to staff	Develop and circulate HR Communiqué publication	Develop and circulate HR Communiqué publication	Develop and circulate HR Communiqué publication	Develop and circulate HR Communiqué publication		

# **EMPLOYEE ENGAGEMENT**

Ministry Policy/ Programme/ Project Initiative & Budget No.	Objectives	Strategies	Output	Performance Measures/ Output Indicators	Major Tasks, Targets and Costs by Quarter				
					First Quarter April – June	Second Quarter July – Sept.	Third Quarter Oct. – Dec.	Fourth Quarter Jan March	
J					Cost \$	Cost \$	Cost \$	Cost \$	
	through strengthened strategic planning and operational		'HR on Spot' presentation sessions delivered	Two 'HR on Spot' presentation sessions delivered in Q2 and Q4	NO TARGET	Presentation on HR initiatives/ topical issues	NO TARGET	Presentation on HR initiatives/topical issues	
	processes		General Staff meeting convened	One General Staff meeting convened by Q1	Convene General Staff meeting	NO TARGET	NO TARGET	NO TARGET	
		Promote healthy lifestyles and well- being within the Agency	Staff Wellness Programme Implemented - Wealth Management Fair convened - Health Fair convened - Wellness initiatives Conducted	One Wealth Management Fair convened in Q2  One Health Fair convened in Q1  Four Wellness Initiatives conducted by December 2019  Reports on Wellness Initiatives completed within one month of each activity	Convene Health Fair and prepare report	Convene Wealth Management Fair and prepare report	Execute Wellness Initiatives:  • Mental Health Week • Diabetes Awareness Week • Breast Cancer Awareness Month • HIV AIDS Week  Evaluate Initiatives and prepare report	NO TARGET	

# **EMPLOYEE ENGAGEMENT**

Ministry Policy/ Programme/	Objectives	Strategies	Output	Performance Measures/ Output	Major Tasks, Targets and Costs by Quarter			
Project Initiative				Indicators	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
& Budget No.					April – June Cost \$	July – Sept. Cost \$	Oct. – Dec. Cost \$	Jan March Cost \$
Policy Document – HR Policies & Procedures Manual	SO6: To build sound performance management systems through strengthened strategic planning and operational processes	Promote healthy lifestyles and well- being within the Agency	Employee Recognition Programme implemented	Employee Recognition Programme held quarterly	Select and recognise employee of the quarter	Select and recognise employee of the quarter	Select and recognise employee of the quarter	Select and recognise employee of the quarter
			New Hire Induction Ceremony convened and evaluated	New Hire Induction Ceremony convened and evaluated by November 2019	NO TARGET	Finalise Induction Ceremony	Convene and evaluate Induction Ceremony	NO TARGET
			Retirement Seminar conducted	Retirement Seminar conducted in Q2	NO TARGET	Convene Retirement Seminar	NO TARGET	NO TARGET
		Design and implement employee engagement initiative	Employee engagement initiative implemented	Employee Engagement initiative(s) designed and implemented by Q4	Engage consultancy and design survey instrument	Administer survey, conduct focus group sessions with staff and complete survey analysis  Prepare employee engagement survey report	Design and implement Employee Engagement initiative(s)	Implement Employee Engagement Initiative(s)  Prepare Report on Employee Engagement Initiative(s)